



EASA
European Aviation Safety Agency

Applicant Portal & Project GATEWAY

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Your safety is our mission.

An agency of the European Union 

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Applicant Portal – Small but growing

- Submit applications online instead of by email
- Manage your pending and completed applications through a user account
 - Save time preparing applications
 - See status updates
- Currently available for STC, major and minor changes and ETSOA
- Positive feedback from over 150 registered users
- Plan to extend to all product applications in 2016, organisations thereafter



GATEWAY– Putting the applicant first

- New agency project reflecting on the interaction between EASA and its applicants
- Response to weaknesses identified through applicant feedback:
 - Limited information on the progress of an application
 - Final cost of an application unclear or surprising
 - Multiple contact points throughout EASA depending on the issue
- Also driven by EU strategic priorities on growth and innovation in the internal market
- Action plan expected early in 2016