

Working with AMC No.2 to EASA Part 21A.139(b)(1)(ii)

Ian Folland 10 May 2011



In this section ...

- Examine AMC No.2
- Understand how ICOP can support the application of the AMC

• Examples of application



Other Party Supplier Certification

- AMC No. 2 to 21A.139(b)(1)(ii)
- Vendor and sub-contractor assessment, audit and control - Production Organisation Approval (POA) holder using other party supplier certification
- Other party supplier certification
 - Is the key separator from AMC No. 1
- Certification indicates:
 - The supplier has satisfactorily demonstrated that it conforms with the applicable standard on a continuing basis



Other Party Supplier Certification

- What else does certification indicate?
 - The supplier is on the OP list of certified organisations, or
 - The supplier receives a certificate identifying that requirements have been met, and
 - There is periodic follow-up evaluations by the OP to verify continued compliance with requirements





Some POA holders will believe





Other Party Supplier Certification

- When a POA holder uses an OP
 - It does not replace the POA requirements for assessment, audit and control of suppliers
 - It does allow an element to be delegated to another organisation under controlled conditions





AMC No. 2 and ICOP

• The Industry Controlled Other Party (ICOP) scheme:

- Is one tool that could be used to satisfy the AMC
- There may be other tools utilised e.g. Nadcap
- More than one tool may be utilised e.g. ICOP and Nadcap
- This presentation will focus on a POA holder utilising the benefits of the ICOP scheme within its Quality System





Approval to use AMC No. 2

- Section 2 Identifies that application of AMC No.2 is:
 - A significant change to the POA holders quality system, and
 - Requires approval of the change by the Competent Authority in accordance with Part 21 A.147
- It is likely:
 - Over the coming months you will see several applications for approval
 - Use of AMC No. 2 will be far more widespread than AMC No. 1





Conditions and Criteria 3(a) and (b)

- The POA holder is to:
 - Include use of supplier certification for supplier assessment and surveillance in the quality system

- Use procedures to describe the use of supplier certification by OPs
- What you should expect (in the POA holders' Quality System):
 - A statement indicating the use and application of the ICOP scheme for the delegated assessment and certification of a suppliers' QMS
 - Processes and procedures that describe:
 - » How ICOP is utilised as part of supplier control
 - » What activities are retained (i.e. not delegated) and how they are carried out
 - » Arrangements for other suppliers



POA Holder Procedures 3(c)(1)

• Procedures are required to include:

 Listing of the OP(s) certifying suppliers that will conduct supplier assessment and surveillance, or

- The scheme under which the accreditation of the OP is controlled, and
- The listing to be maintained by the POA holder and made available upon request

• What you should expect:

- The POA holder refers to the ICOP scheme:
 - » Use of accredited certification i.a.w the 9104 series of requirements for AQMS standards
 - » A list of accredited and ICOP approved CBs (Certification Bodies) maintained live on OASIS
 - » The list can be shown live or downloaded



OASIS

 Online Aerospace Supplier Information System:

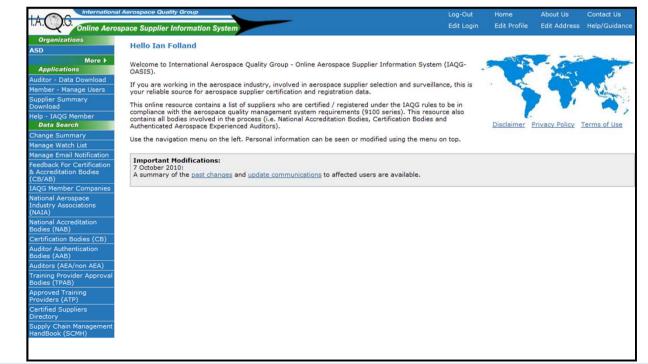
- http://www.iaqg.org/oasis

International Aerospace Quality Group	Home About Us Help/Guidance Contact Us
Welcome to OASIS, the IAQG Online Aerospace Supplier Info New User Register to Get Access Registered User Login User ID Password Go Fornot your password?	initiatives that make significant improvements in quality and reductions in cost throughout the value
Click here to access IAQG main website. IAQG Sanctioned Aerospace Auditor Transition Training Support Material IAQG Aerospace Auditor Transition Training Notice of Deployment The IAQG recently reaffirmed the published Transition Schedule for certified organizations upgrading to the 2009 versions of Aerospace Quality Management Systems Standards (9100/9110/9120). An overall schedule is shown to the right. The IAQG Other Party Management (OPMT) has also updated the <u>Supplemental Rules Document (SR01 - Dated 18 May 2010)</u> that provides transition expectations for our stakeholders (e.g., Accreditation Bodies and Certification Bodies).	30 Month Transition Schedule Jan 1, April 30, July 1, 2010 July 1, 2012 4 Months 14 Months 4 Months 14 Months 17ain Trainers All audts to Auditor -Train Auditors Training -Accredit CB's Provider Certification of Carsanizations Carsanizations 9100/2004 Carsanizations Scanazione at any time after Accreditation of a CB Carsanizations



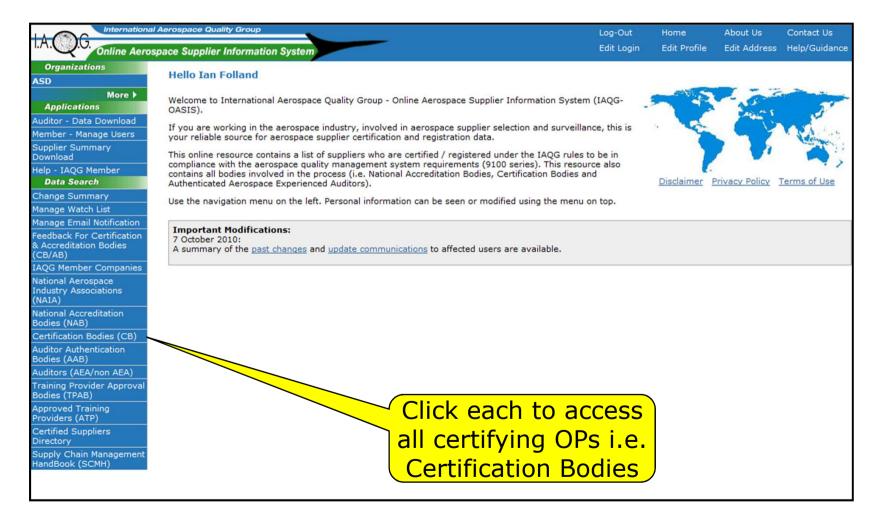
OASIS – Listing of OPs

- General Screen on logging in
 - Two methods to search for list of OPs
 - » All OPs involved in ICOP
 - » OPs specifically used by the POA Holder





OASIS – Listing of All OPs in ICOP





OASIS – Listing of All OPs in ICOP

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Auditors (AEA/non AEA)	Brazil						
Training Provider Approval Bodies (TPAB)	<u>ABS - Quality Evaluations Inc.</u> Vila Olímpia - São Paulo, Brazil	Accredited	N/A	N/A	N/A	N/A	N/A
Approved Training Providers (ATP)	BRTÜV Avaliações da Qualidade Ltda Barueri, Brazil	Accredited	N/A	N/A	N/A	N/A	N/A
Certified Suppliers Directory Supply Chain Management	FCAV - Fundação Carlos Alberto Vanzolini São Paulo, Brazil	Accredited	N/A	N/A	N/A	N/A	N/A
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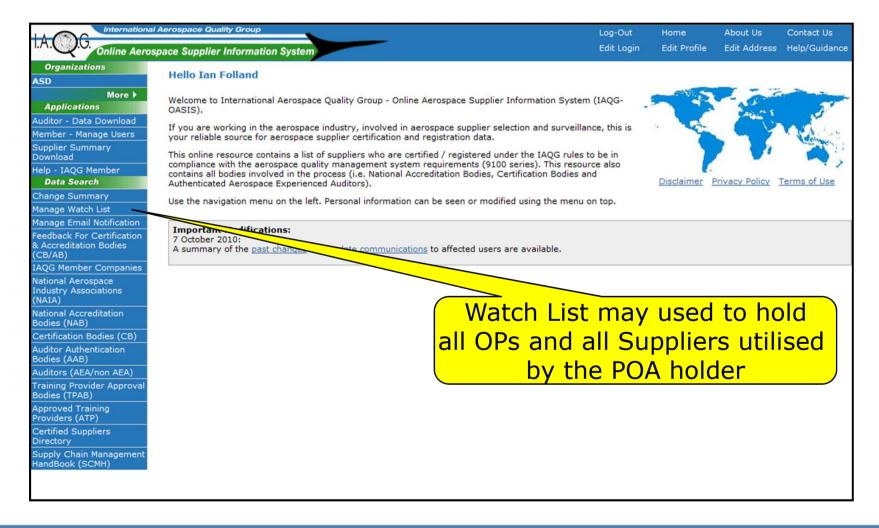


OASIS – Listing of All OPs in ICOP

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Supply Chain Managemen HandBook (SCMH)







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DQAR Ltd	6114058900	Certification Body		Cobra Court	1 Blackmore Road	Stretford-Manchester	United Kingdom	M320QY	United Kingdom
oyd's Register Quality surance Ltd.	6108935602	Certification Body		Middlemarch Office Village	Siskin Drive	Hiramford Coventry	United Kingdom	CV34FJ	United Kingdom
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S United Kingdom Ltd	6108935686	Certification Body	Certification		Rossmore Business Park	Ellesmere Port	United Kingdom	CH653EN	United Kingdom
AS	6109565563	National Accreditation Body			21-47 High Street	Feltham Middlesex	United Kingdom	TW134UN	United Kingdom
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POA Holder Procedures 3(c)(2)

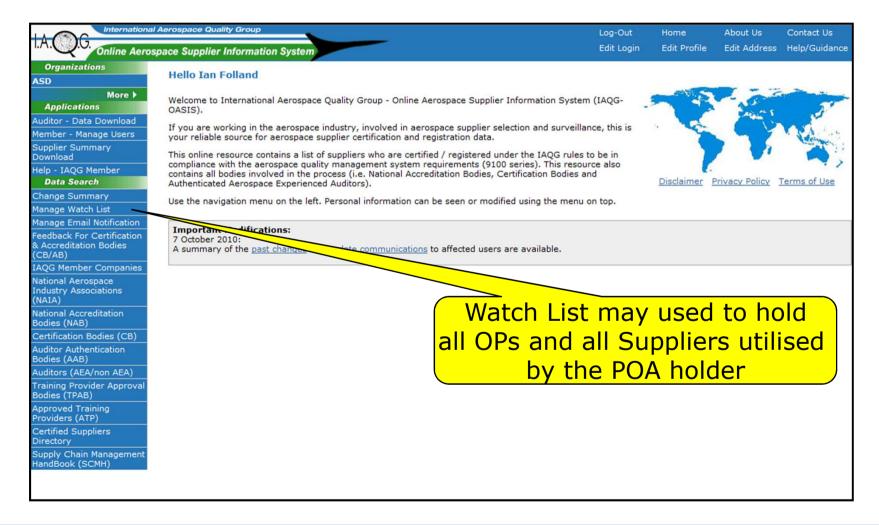
- Procedures are required to include:
 - Listing of the certified suppliers under surveillance by the OP used by the POA holder

 The listing to be maintained by the POA holder and made available upon request

• What you should expect:

- The POA holder refers to the ICOP scheme:
 - A list of certified suppliers subject to ongoing surveillance by the OPs is maintained live on OASIS
 - » The list can be shown live or downloaded

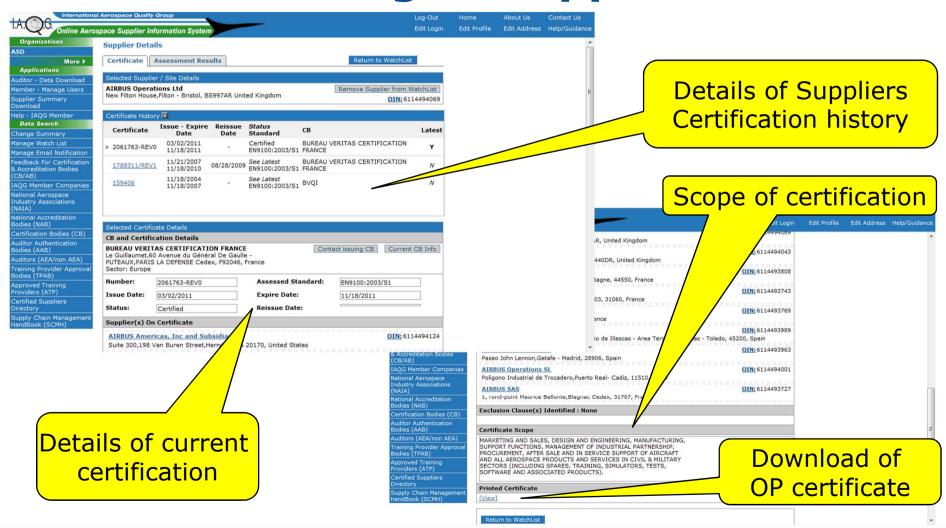






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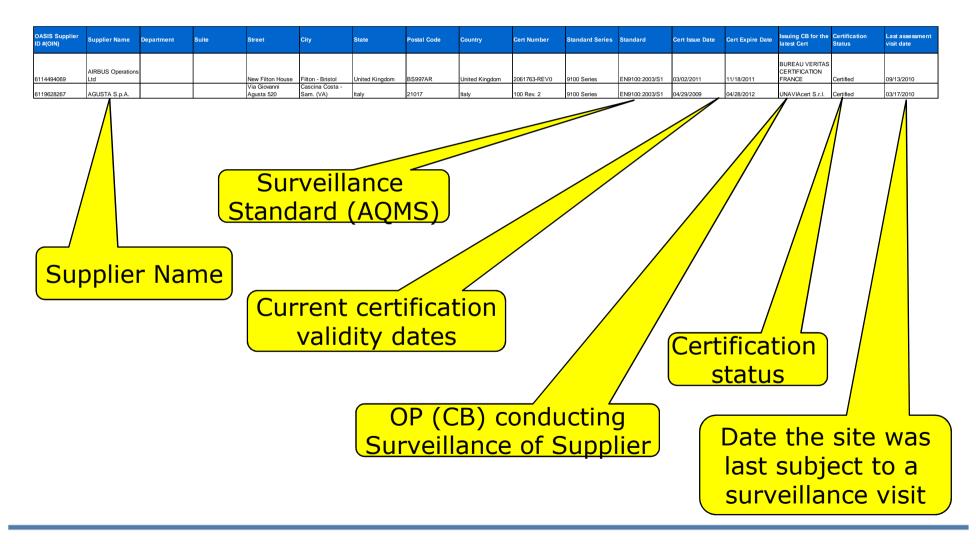






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European Accredited OPs 3(c)(3)

- AMC No.2 provides that:
- Where the POA holder selects an OP that is
 - accredited by an Accreditation Body that is a signatory to the European Co-operation for Accreditation (EA) Multilateral Agreement (MLA)
 - and is working in an accordance with an aviation standard (e.g. the EN 9104 series of requirements)
- AMC No. 2 items 3(c)(3)(ii), (iv) and (v) shall be deemed to be complied with
- In this presentation these items are shown

as:





Explaining EA and AMC No.2

- EA is the European co-operation for Accreditation
 - EA has been appointed by the EU to ensure equivalence, peer evaluation and monitoring of European Accreditation Bodies (ABs)
 - Its status is described by EU regulation EC 765/2008

- All European Accreditation Bodies (ABs) within ICOP are required to comply with EC 765/2008 and are signatories to the EA Multi-Lateral Agreement (MLA)
- This regulation has been accepted within AMC No. 2 as establishing compliance with items 3(c)(3)(ii), (iv) and (v)
- All European accredited OP CBs within the ICOP scheme fall under these requirements



AMC No.2 and Use of ICOP

- What you should expect (ideally):
 - An explanation of the link to EC 765/2008
 - Evidence of how to determine EA MLA signatory ABs
 - » <u>http://www.european-accreditation.org</u>; and/ or

- A reference to document EA-01/08 available from the EA website at <u>http://www.european-</u> <u>accreditation.org/n1/doc/EA-1-08.pdf</u>
- EA-01/08 lists all MLA signatories Quality Management Systems Certification is the required area
- » Cross reference to participating ABs on OASIS
- What you will not see:
 - » OASIS does not differentiate between ABs and CBs operating within Regulation 765/2008 and those in other parts of the world



AMC No.2 and Use of ICOP

- What you should expect (in reality):
 - A documented statement of compliance with requirements of 3(c)(3)(ii), (iv) and (v) established by use of the 9104 series within ICOP

- A method of understanding and determining which OP CBs within the ICOP scheme are within the accreditation of which European ABs working with regulation 765/2008
- Statements of how other OP CBS accredited by non-European ABs comply with 3(c)(3)(ii), (iv) and (v) as per the following slides ...



OASIS – OP Accrediting Body

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Certified Suppliers Directory	Return							
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HandBook (SCMH)



POA Holder Procedures 3(c)(3)

- Procedures are required to include:
 - The method used to evaluate and monitor the certification process of the OP CB or OP scheme
 - Applies to new and existing certificated suppliers
- What you should expect:
 - Specific reference the 9104-002 requirements:
 - > 9104-002 is the document refers to control of oversight of the ICOP scheme i.e. the method

- Includes a shared oversight assessment of the OP CB each year – one office visit and one witnessed assessment minimum
- Managed by IAQG sector of the CB with continued OP acceptability by remaining accredited - shown on OASIS
- Provides an option for supplemental oversight of the OP CB or suppliers it certificates by the IAQG



POA Holder Procedures 3(c)(3)(i)

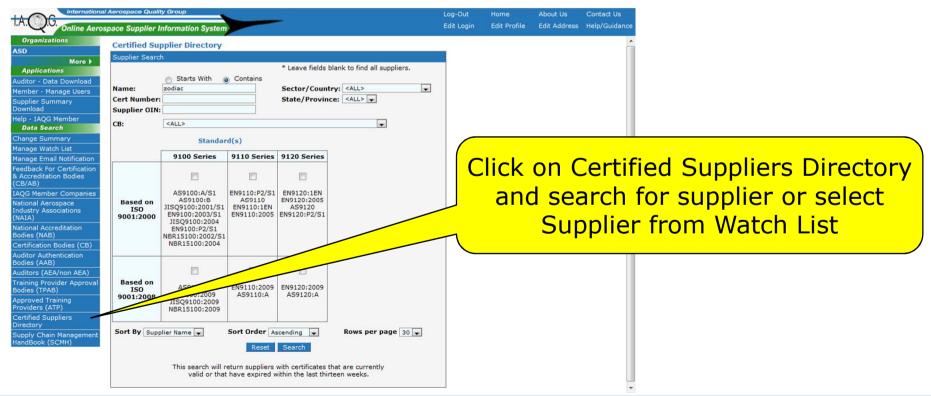
- The method is to include:
 - Verification that certification standards and checklists are acceptable and applied to the applicable scope
- What you should expect:
 - ICOP (9104) defines the permissible AQMS certification standards – 9100 or 9110 or 9120
 - Prescribed audit method and checklists to be used by the CB as a minimum (9101 standard)

- The POA holder requires access to the completed audit report including checklists to review scope:
 - » Likely to be in terms and conditions for suppliers
 - » Access can be requested and is available using OASIS



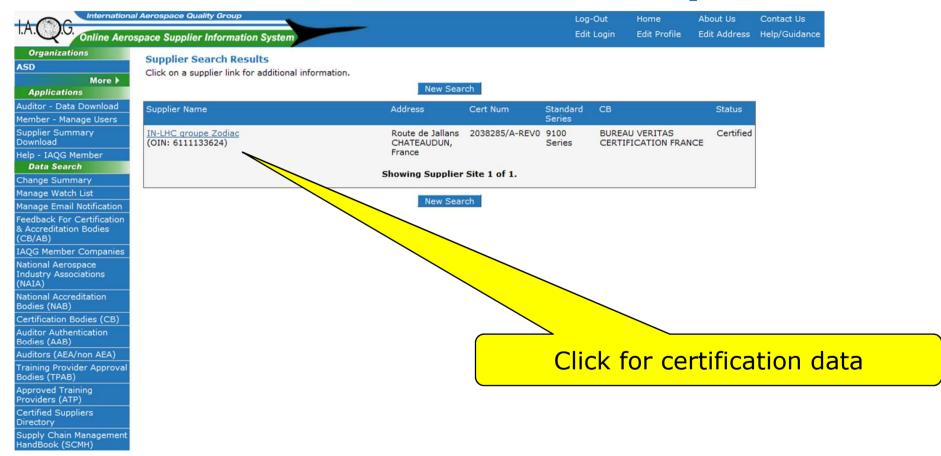
OASIS – Access to Audit Reports

- Two methods
 - Some suppliers make data available to all users
 - Others on request





OASIS – Access to audit reports





OASIS – Access to audit reports

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OASIS – Access to audit reports

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OASIS – Request Access to audit reports

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POA Holder Procedures 3(c)(3)(ii)



- The method is to include:
 - Verification that the OP is appropriately qualified and has sufficient competence to perform its allocated tasks

- What you should expect:
 - An explanation of what ICOP requires:
 - » All OP CBs are accredited by their national AB
 - » They accredited against ISO/IEC 17021
 - Additionally they are accredited against 9104 requirements specifically for the certification of clients for specific AQMS standards
 - Initial and ongoing verification is achieved through the 9104-002 oversight processes
 - » If cease to be competent they are suspended or withdrawn as visible on OASIS



OASIS – OP CBs Visibility

	I Aerospace Quality Group		Log-Out	Home	About Us	Contact Us
A. Online Aero	space Supplier Information System		Edit Login	Edit Profile	Edit Address	Help/Guidance
Organizations	Alcobendas. MADRID, Spain	Accredited	N/A	N/A	N/A	
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POA Holder Procedures 3(c)(3)(iii)

• The method is to include:

 Verification that the OP surveillance frequency is commensurate with the complexity of the product and with the surveillance frequency established by the POA holders' supplier control programme

• What you should expect:

- An explanation of ICOP controls:
 - » All OP CBs are required to conduct an annual surveillance of each supplier per 9104
 - » Surveillance may be more than once per year
 - » Primary controlling site audited every year
 - Other sites audit at least twice in three years or once in three years if Advanced Surveillance and Recertification Procedures (ASRP) are in place
 - » Last date of visit to a site is available through OASIS

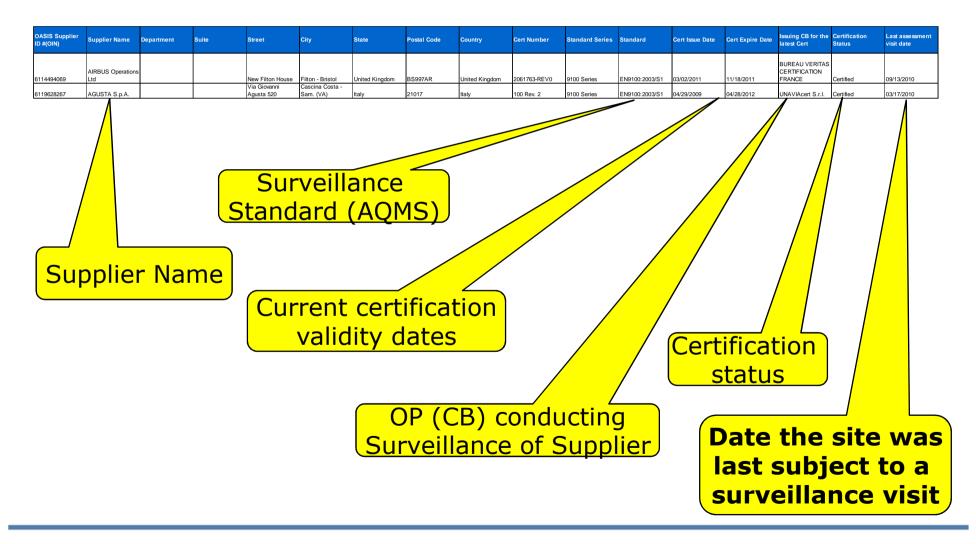


OASIS – Listing of Suppliers

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Directory Supply Chain Management HandBook (SCMH)	to OP surveillance				



OASIS – Listing of Suppliers





POA Holder Procedures 3(c)(3)(iv)



- The method is to include:
 - Verification that the suppliers' surveillance is conducted on site by the OP
- What you should expect:
 - An explanation of ICOP reporting controls:
 - The audit report conducted by the OP at the supplier shows the address(es) audited

- » The audit report format is controlled by 9101
- » The audit report is available through OASIS



OASIS – Access to audit reports

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OASIS – Access to audit reports

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POA Holder Procedures 3(c)(3)(v)



- The method is to include:
 - Verification that the surveillance report will be made available to the competent authority on request

• What you should expect:

- An explanation of ICOP controls:
 - The audit report of each and every OP audit is held live in OASIS for a minimum of six years
 - » Older reports may be archived but can still be retrieved
 - The POA holder has established access to the reports from its suppliers
 - A demonstration by the POA holder that the report is available through OASIS



POA Holder Procedures 3(c)(3)(vi)

- The method is to include:
 - Verification that the OP continues to be recognised or accredited
- What you should expect:
 - An explanation of ICOP controls:
 - » The accreditation of all OP CB is available live on OASIS

- » Watch List function may be used to notify POA holder of a change in status e.g. suspended or withdrawn
- » OP CBs that are suspended or withdrawn is immediately visible
- » Withdrawn OP CBs remain visible on OASIS for 13 months
- In the event of withdrawal of the OP CB the supplier certification remains eligible for transfer to another OP CB for 6 months after the withdrawal



OASIS – OP CBs Visibility

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POA Holder Procedures 3(c)(3)(vii)

- The method is to include:
 - Verification that the OP has access to applicable proprietary data to the level of detail necessary to survey suppliers functions

• What you should expect:

- An explanation of ICOP controls:
 - » ICOP does not allow the CB to certify a scope or part of a scope where the CB cannot adequately audit and establish conformance to requirements
 - IAQG OPMT Resolution 50 dated April 2008
 - Soon to become 9104-001 clause 6.11



POA Holder Procedures 3(c)(4)

• Procedures to include:

 Definition of what scope that the OP conducts supplier surveillance on behalf of the POA holder

• What you should expect:

- An explanation of ICOP integration with POA holder:
 - The scope that the OP CB uses to conduct surveillance is the certificated scope as shown on OASIS

The POA holder ensures that products or services obtained from the certificated supplier are within the scope of the OP CB certification



POA Holder Procedures 3(c)(4)

- Procedures to include:
 - If the OP replaces surveillance in part, the POA holder to identify functions that POA holder will continue to survey
- What you should expect:
 - An explanation of ICOP integration with POA holder:
 - In almost all cases the POA holder will wish to conduct additional surveillance focusing on the products and process controls unique to that POA holder



POA Holder Procedures 3(c)(5)

- Procedures to include:
 - The POA is aware of the loss of an existing certification
- What you should expect:
 - An explanation of OASIS functionality:
 - » OASIS allows the monitoring of the certification status

- » Two methods of receiving status:
- » Through a report containing status at point of download
- Through e-mail notification of changes in the established Watch List of the POA holder

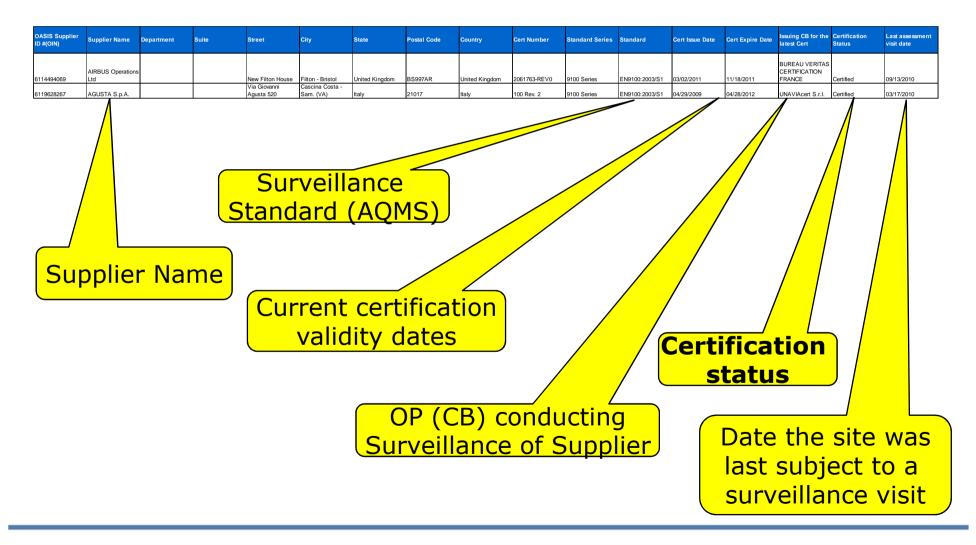


OASIS – Listing of Suppliers

TACOG	al Aerospace Quality Group		-Out Login	Home Edit Profile	About Us Edit Address	Contact Us Help/Guidance
Organizations ASD More Applications Auditor - Data Download Member - Manage Users	Manage My Watch List Manage Watch List Download Watch List Download My Watch List					
Supplier Summary Download Help - IAQG Member Data Search Change Summary Manage Watch List	Output Format: Excel	w for each OASIS entity on your watch l	list,			ownload Listing
Manage Email Notification Feedback For Certification & Accreditation Bodies (CB/AB) IAQG Member Companies National Aerospace Industry Associations (NAIA)	Download only the Suppliers on your Watch List. This download wi information for each applicable Standard Series (9100, 9110, 9120 Suppliers Only (with Supplier Certificate Details)				noose or CS\ utput f	
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OASIS – Listing of Suppliers



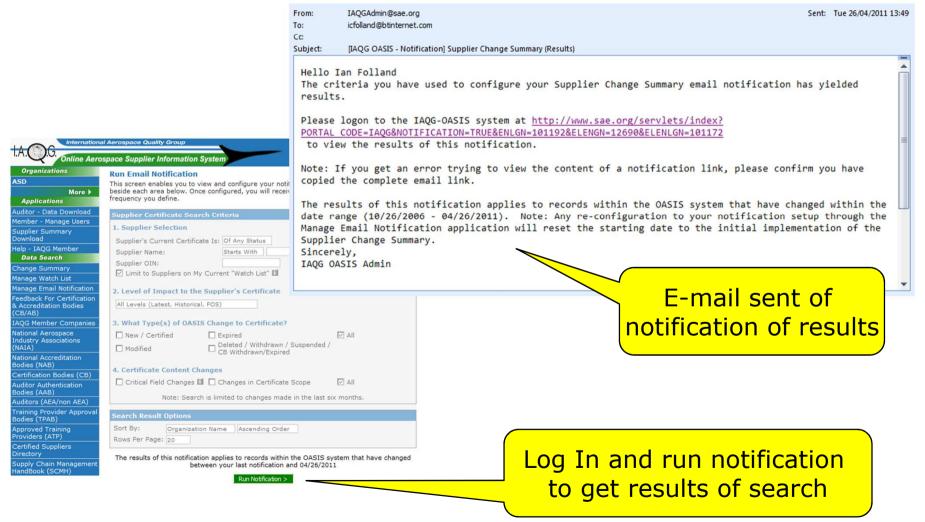


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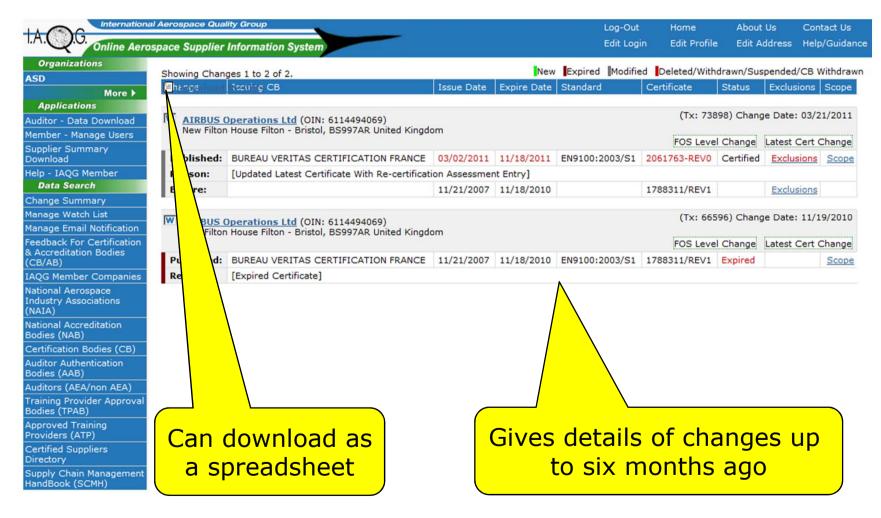


	Aerospace Quality Group			Log-Out	Home	About Us	Contact Us
I.A. Online Aeros	space Supplier Informatio	n System		Edit Login	Edit Profile	Edit Address	Help/Guidance
Organizations ASD More Applications		ation o view and configure your notification option once configured, you will receive notification					
Auditor - Data Download	Supplier Certificate Se	arch Criteria					
Member - Manage Users							
Supplier Summary Download	1. Supplier Selection Supplier's Current Certif	icate Is: Of Any Status			Save	ed Not	ification
Help - IAQG Member Data Search	Supplier Name:	Starts With					'greyed
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Manage Watch List		My Current Watch List La					
Manage Email Notification	2. Level of Impact to t	he Supplier's Certificate					
Feedback For Certification & Accreditation Bodies (CB/AB)	All Levels (Latest, Histori	ical, FOS)					
AQG Member Companies	3. What Type(s) of OA	SIS Change to Certificate?					
National Aerospace Industry Associations (NAIA)	New / Certified	Expired Deleted / Withdrawn / Suspended / CB Withdrawn/Expired	II All				
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Auditor Authentication Bodies (AAB)	-	🛙 🔲 Changes in Certificate Scope	⊠ All				
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Supply Chain Management HandBook (SCMH)		your notification, click on the "Edit Notification >					











POA Holder Procedures 3(c)(6)

• Procedures to include:

 The POA is aware of nonconformities and has access to detailed information of these nonconformities

• What you should expect:

- An explanation of OASIS functionality:
 - » POA holder uses the download of the OASIS Watch List of suppliers to identify recent audits of supplier sites
 - » POA holder checks the supplier entry from the Watch List and reviews uploaded audit report and any associated nonconformities
 - » POA holder to have a documented procedure to identify how these checks are carried out

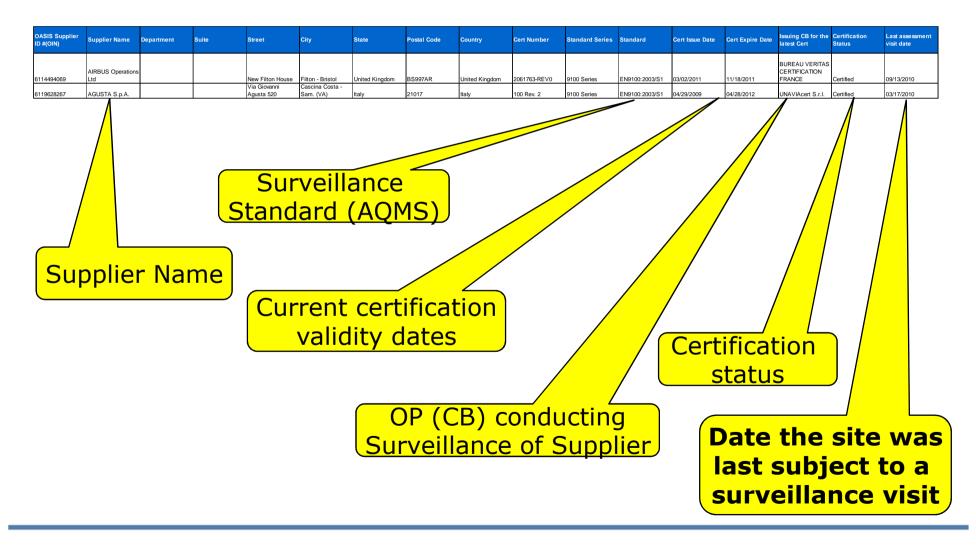


OASIS – Listing of Suppliers

TA COG	al Aerospace Quality Group		Log-Out Edit Login	Home Edit Profile	About Us Edit Address	Contact Us Help/Guidance
Organizations ASD More > Applications Auditor - Data Download Member - Manage Users Supplier Summary Download Help - IAQG Member Data Search Change Summary Manage Watch List Manage Email Notification Feedback For Certification & Accreditation Bodies (CB/AB) IAQG Member Companies National Aerospace Industry Associations (NAIA)	Manage My Watch List Manage Watch List Download Watch List Download My Watch List Output Format: Excel	ownload will include a row for the law		Click Ta	on D b for I noose or CS	ownload Listing
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OASIS – Listing of Suppliers



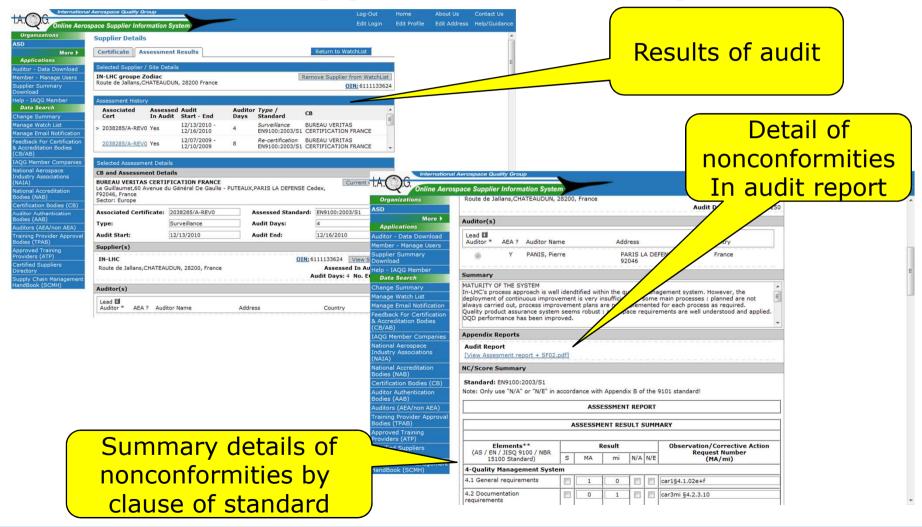


OASIS – Watch List

Internationa	al Aerospace Quality Group	Log-Out	Home	About Us	Contact Us
I.A. Online Aero	space Supplier Information System	Edit Login	Edit Profile	Edit Address	Help/Guidance
Organizations	Manage My Watch List				
ASD					
More > Applications	Manage Watch List Download Watch List				
Auditor - Data Download					
Member - Manage Users	Add to My Watch List			~	
Supplier Summary	Search to find: Supplier			Suppli	<mark>ers – clicl</mark>
Download	Supplier: Supplier: Supplier:	tains Search >			
Help - IAQG Member				to se	e details
Data Search					
Change Summary	My Current Watch List			~ /	
Manage Watch List	Select All Un-Select All				
Manage Email Notification		IN: 6119628267 Supplier	\sim		
Feedback For Certification & Accreditation Bodies	Via Giovanni Agusta 520, Cascina Costa - Sam. (VA), Italy 21017				
(CB/AB)		IN: 6114494069			
AQG Member Companies	New Filton House, Filton - Bristol, United Kingdom BS997AR				
National Aerospace		U 0935628 CB	=		
Industry Associations (NAIA)	Warwick House, Houghton Hall Park, Houghton Regis Dunstable, United Kingdom LU55ZX				
National Accreditation		IN: 6108935327 CB			
Bodies (NAB)	BSI 00 389 Chiswick High Road, London, United Kingdom W444	IN: 0100955527 CD			
Certification Bodies (CB)	Bureau Veritas Certification UK Limited	IN: 6108935424 CB			
Auditor Authentication Bodies (AAB)	Great Guildford House, 30 Great Guildford Street, London, United Kingdom	IN. 0100933424 CD			
Auditors (AEA/non AEA)	SE10ES				
Training Provider Approval	IN-LHC groupe Zodiac Route de Jallans, CHATEAUDUN, France 28200	IN: 6111133624 Supplier			
Bodies (TPAB)					
Approved Training Providers (ATP)	ISO Management Services International LL O Little Braxted Hall, Little Braxted Essex, United Kingdom CM83EU	IN: 6121383121 CB			
Certified Suppliers Directory	ISOOAR Itd O Remove Selected	IN: 6114058900 CB	•		
Supply Chain Management HandBook (SCMH)	Kemove Selected				

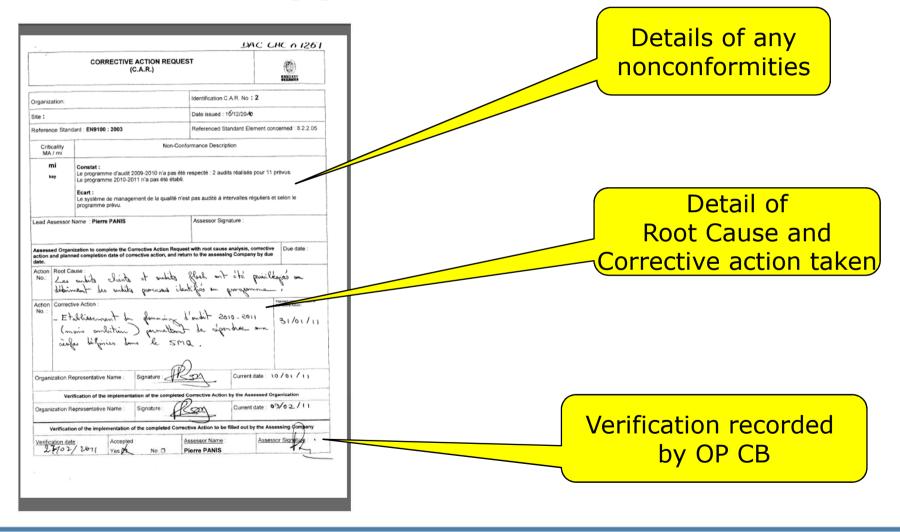


OASIS – Supplier Audit Reports





OASIS – Supplier Nonconformities





POA Holder Procedures 3(c)(7)

• Procedures to include:

Evaluate the consequences of nonconformities and take appropriate actions

• What you should expect:

- An explanation of the integration of OASIS audit report results into POA holders quality system:
 - > Use detail of surveillance reports to review overall conclusions, details of nonconformities and corrective and corrective action
 - » Documentation of 'trigger points' and activities to be undertaken when nonconformities may impact on safety and conformance of delivered product
 - » May be mitigated to some extent by detail of correction and corrective action taken



Conditions and Criteria (3)(d)

• The POA holder is to:

 Make arrangements to allow the Competent Authority to make investigation in accordance with 21A.157 "Investigations" to include OP activities

• What you should expect:

- POA holders procedures reference 9104 to allow the Competent Authority and other regulators access to any ICOP OP CB (ref. 9104 clause 6.4.g) and its records
- Additionally for Investigations that may require improvement or changes within the ICOP process:
 - » Request that investigations (where legally appropriate) are made known to the relevant ICOP participants
 - » Request liaison between the Competent Authority and the IAQG OPMT – to the chair of the IAQG OPMT





 You have seen a summary of how the ICOP scheme and OASIS can support a POA holder in the application of AMC No.2

- If used correctly, ICOP and OASIS can be used effectively to demonstrate compliance with the requirements of the AMC
- ICOP is NOT trying to satisfy the whole of supplier control and audit required by Part 21
- ICOP IS operated to allow POA holders to focus on, product, process and safety issues
- ICOP only utilises accredited certification and is operated, supported and backed up by 67 major Aviation, Space & Defense organisations globally through the IAQG



Questions

