



Transportation
Safety Board
of Canada

Bureau de la sécurité
des transports
du Canada



TSB 25 BST

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Interfaces with authorities and other bodies

Canada

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When a reported observation is confirmed to represent a safety deficiency, the TSB will forward the information, often with its suggestion for corrective action, to the appropriate regulatory authority.

Interfaces with authorities and other bodies

In Canada, the regulator (Transport Canada) has a department called Aviation Safety Intelligence (ASI) that handles, among other things, TSB SECURITAS' requests.



Interfaces with authorities and other bodies

The regulator's ASI will, in turn, analyse the request sent by SECURITAS and the information will be forwarded to the appropriate region with recommendations for action.

Interfaces with authorities and other bodies

One of the main breakdown in communication TSB SECURITAS often faces is the lack of feedback from the regulator; it will not be provided unless requested.

Interfaces with authorities and other bodies

On occasion, SECURITAS will engage a specific department within the regulator if it knows it's in the best interest for safety.

It has recently been the case where SECURITAS copied another department, based on knowledge that action will take effect more quickly.

Interfaces with authorities and other bodies

Sometimes, the TSB will contact specific transportation organizations, companies and/or agencies directly if they are the ones best placed to correct the problem, but it will not take any action that might reveal the reporter's identity.

Interfaces with authorities and other bodies

If it has not already been specified, SECURITAS will request the reporter if s/he wish to remain confidential or not.

This will determine if the forwarded message to the regulator will be de-identified or not.

If the reporter does not want to exercise the privilege of confidentiality, SECURITAS will make the request to the regulator to be kept informed of any ongoing development.

Interfaces with authorities and other bodies

When engaged in an issue, the regulator and SECURITAS will maintain excellent communication back and forth in order to clarify any ambiguity, whether by phone or email.



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Thank You

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