



EASA

European Aviation Safety Agency

Threats to an Efficient Voluntary Reporting System

International Workshop on Voluntary Reporting

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Why Voluntary Reporting?

Prospective

- Operational Suitability Data
- Future hazards
- Risk portfolios
- Safety Plans and Promotion Initiatives

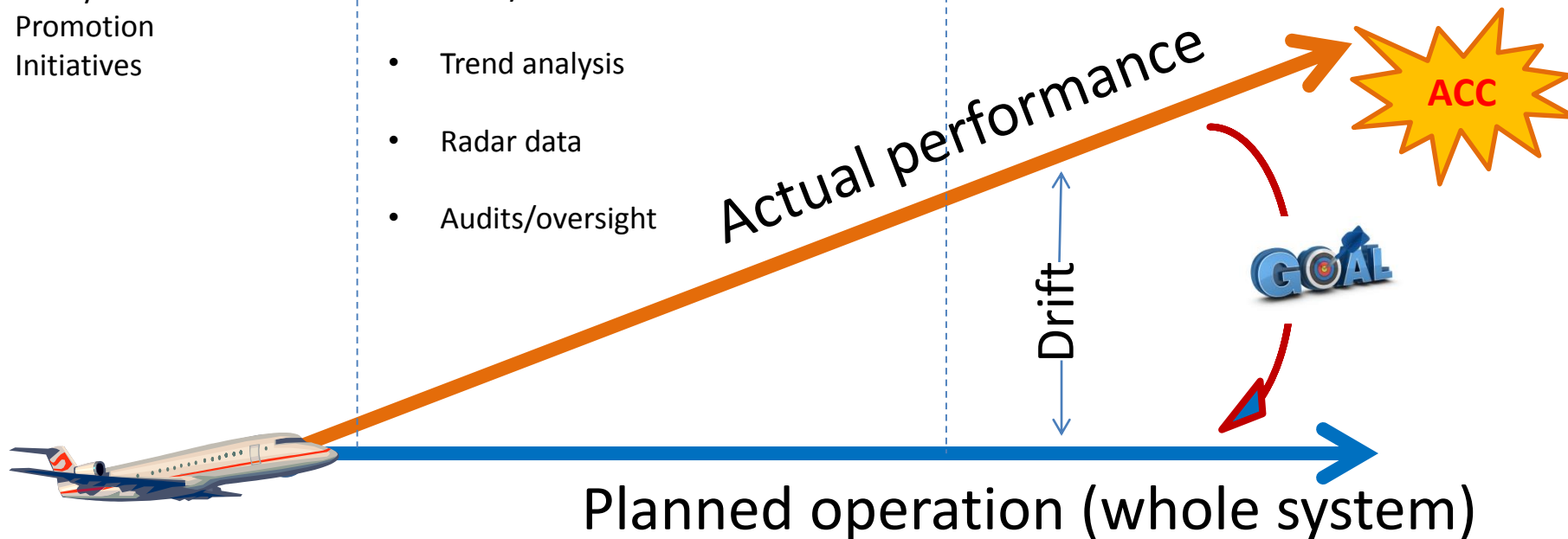
Pro-active

- FDM
- Voluntary Occurrence Reporting (VOR)
- Line Operation Safety Audit
- Trend analysis
- Radar data
- Audits/oversight

Reactive

- Accident investigation
- Serious incidents investigation

- Mandatory Occurrence Reporting (MOR)
- FDM





Generic Reporting Cycle







Threats - Reporting



Threats:

- Unknown to front-line people
- Non-easy, non-friendly
- Fear of blame or liability
- Blackhole effect ("What for?")



Threats - Processing



Threats:

- Bottle-neck process
- Unstructured storing
- Pure administrative process
- Weak protection (data protection)



Threats - Analysis



Threats:

- Lack of expertise/resources
- Lack of information
- Biased results
- Accommodating analysis



Threats – Definition of actions



Threats:

- Lack of necessary expertise
- Accommodating actions
- Lack of remits



Threats – Implementation and monitoring



Threats:

- Lack of information
- Lack of remits
- Inefficient monitoring



Threats - Feedback



Threats:

- Lack of or late feedback
- Unspecific
- Non-targeted
- “Invisible” publications



- Session 1: Processing and analysis of the data
 - Efficient processing
 - Expert analysis
 - Gathering of additional information
- Session 2: Confidentiality and protection
 - Legal protections
 - Procedural protections
 - Use of information
- Session 3: Interfaces with Authorities and others
 - Avoiding the “Blackhole” situation
 - Feedback to reporter/community
 - Organisation agreements



Discussion

- Goals:
 - Enable sharing best practices and experiences
 - Discuss openly on threats undermining efficiency of VORs

- Dynamics:
 - Introduction by ICASS members (how do we address common threats?)
 - Open floor: questions, comments, sharing own practices

- The workshop is NOT:
 - Interpretative session on R376/2014
 - Listing Acceptable Means of Compliance for R376/2014



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Thanks!

Let's go for a fruitful discussion...

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