

# **Peer Support Programmes**

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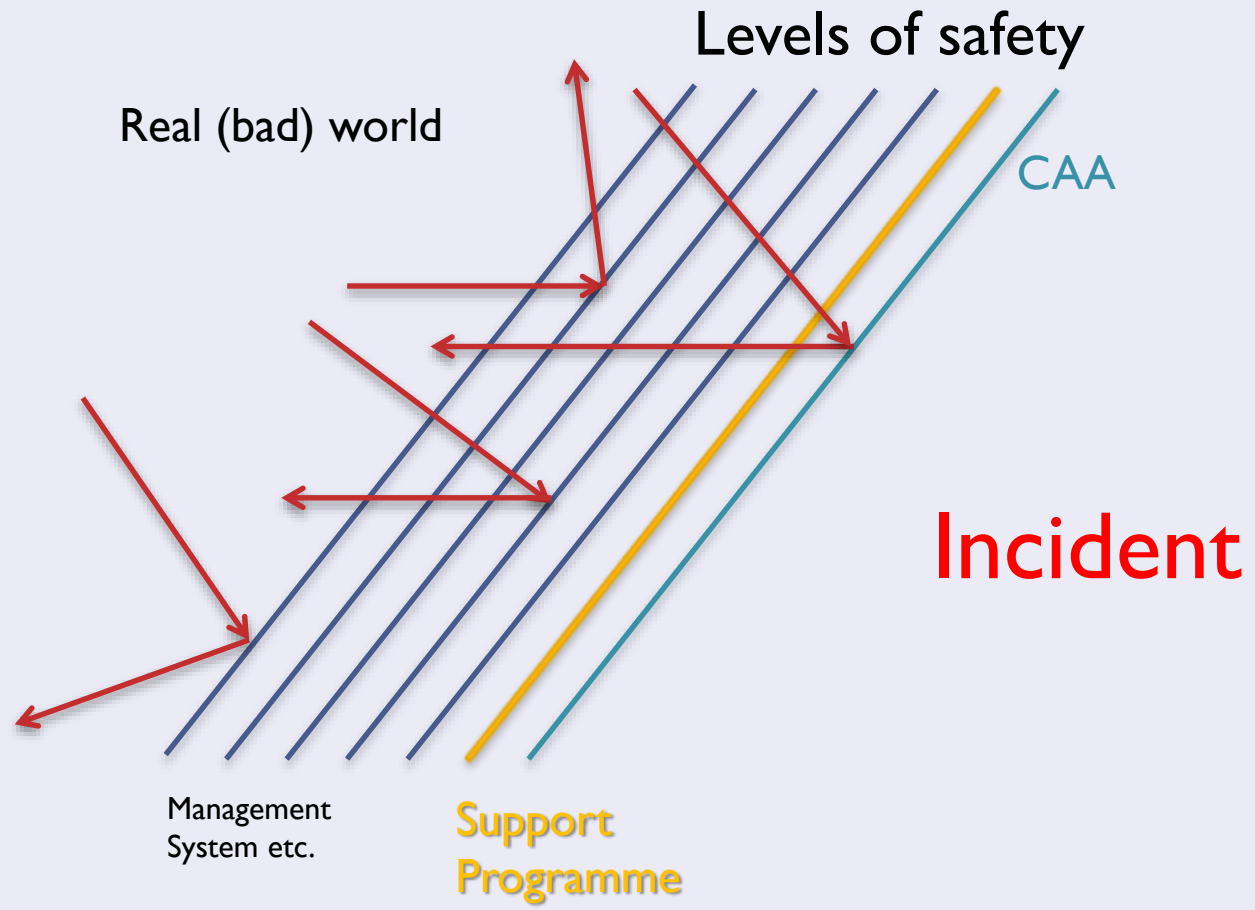
## **A regulatory perspective**

EASA Webinar, 30/11/2020

Thomas Pantin, LBA Flight Ops

# The Expected Profit

Mit Sicherheit zum Ziel



# The Rule

Mit Sicherheit zum Ziel

## CAT.GEN.MPA.215 Support programme

*Regulation (EU) 2018/1042*

- (a) The operator shall enable, facilitate and ensure access to a proactive and non-punitive support programme that will assist and support flight crew in recognising, coping with, and overcoming any problem which might negatively affect their ability to safely exercise the privileges of their licence. Such access shall be made available to all flight crew.
- (b) Without prejudice to applicable national legislation on the protection of individuals with regard to the processing of personal data and on the free movement of such data, the protection of the confidentiality of data shall be a precondition for an effective support programme as it encourages the use of such a programme and ensures its integrity.

Who is affected?

Commercial Air Transport  
(AOC Holders)

Motor-Powered Aircraft

There is no ,smaller than‘ or ,below...‘!

# Elements of a support programme

(AMC3 CAT.GEN.MPA.215)

Mit Sicherheit zum Ziel

## Minimum:

- procedures including **education** of flight crew regarding self-awareness and facilitation of self-referral
- **assistance** provided **by professionals**, including mental and psychological health professionals with relevant knowledge of the aviation environment
- **involvement of** trained **peers**, where trained peers are available
- monitoring of the efficiency and effectiveness of the programme
- monitoring and support of the process of returning to work
- management of **risks** resulting from **fear of loss of licence**
- a referral system to an aero-medical examiner in defined cases raising **serious safety concerns**

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- No need to set up an own system
- Possibility to participate in a 3rd party programme

# The Rule

Mit Sicherheit zum Ziel

## CAT.GEN.MPA.215 Support programme

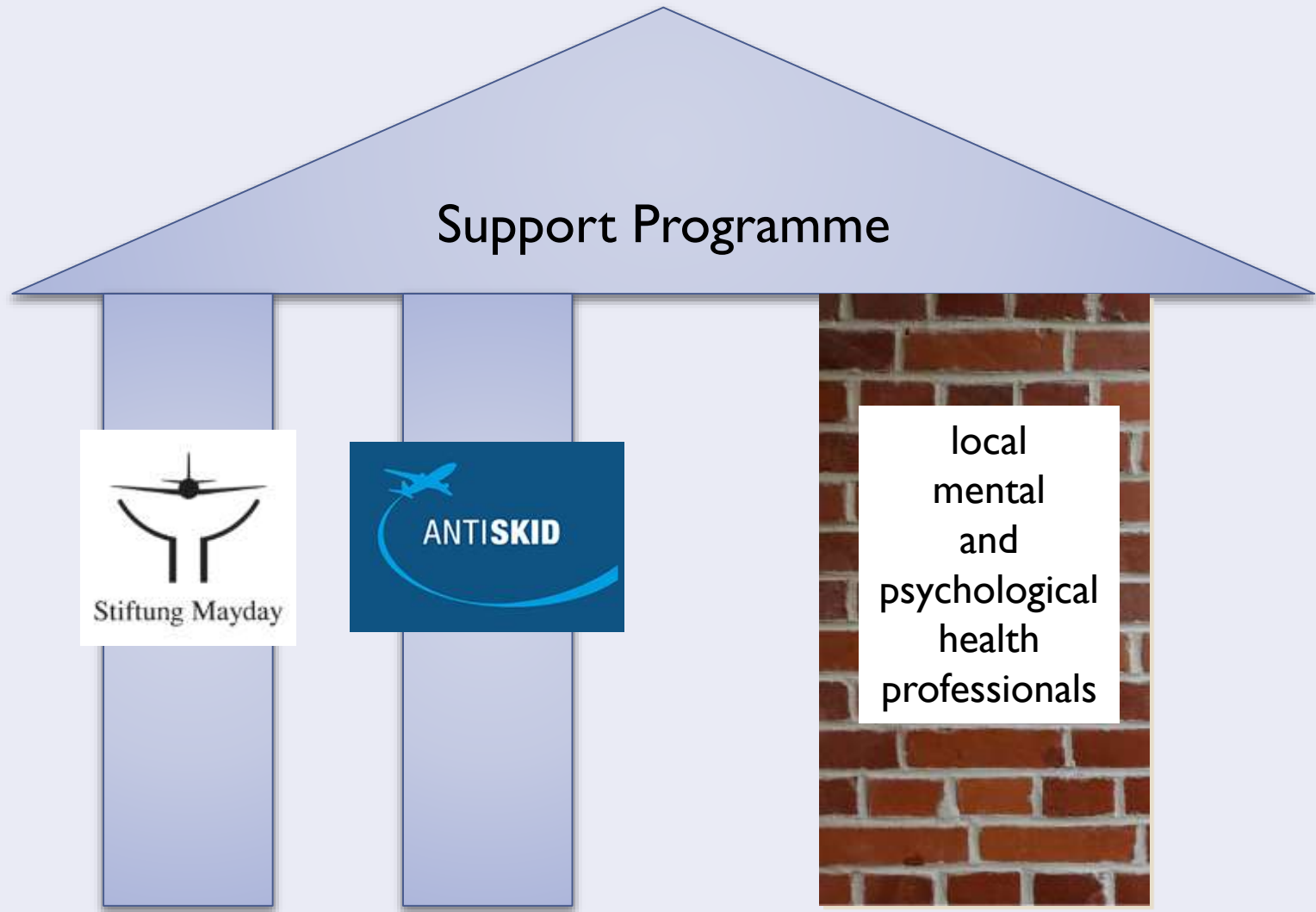
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- Flight Crew is the minimum
- We want to encourage operators to extend to other personnel (cabin, TC, technician...)

# Third Party Participation

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# Challenges

(because we can't say problems anymore)

- Confidentiality in an environment with few pilots
- Contribution of small operators
- Oversight
  - Confidential (and very personal) data
  - Developing procedures together with EASA (evidence)



# Oversight Challenge to the CAA

- ➔ Variety of operators
  - size
  - fleet
  - area of operation
  - CULTURE!!!
- ➔ There is no „one size fits all“ solution
- ➔ New to regulators, too!
- ➔ Good ideas may be not 100% according regulation... (military experience)

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# DIE FLOTTE DER OFD

## Unsere Flugzeug im Inselverkehr



### Britten Norman Islander

Anzahl in Flotte: 5  
Reisegeschwindigkeit: 240 km/h  
Passagierplätze: 8+1 Copilot (optional)

**Buchen Sie Ihren  
Flug bei uns!**

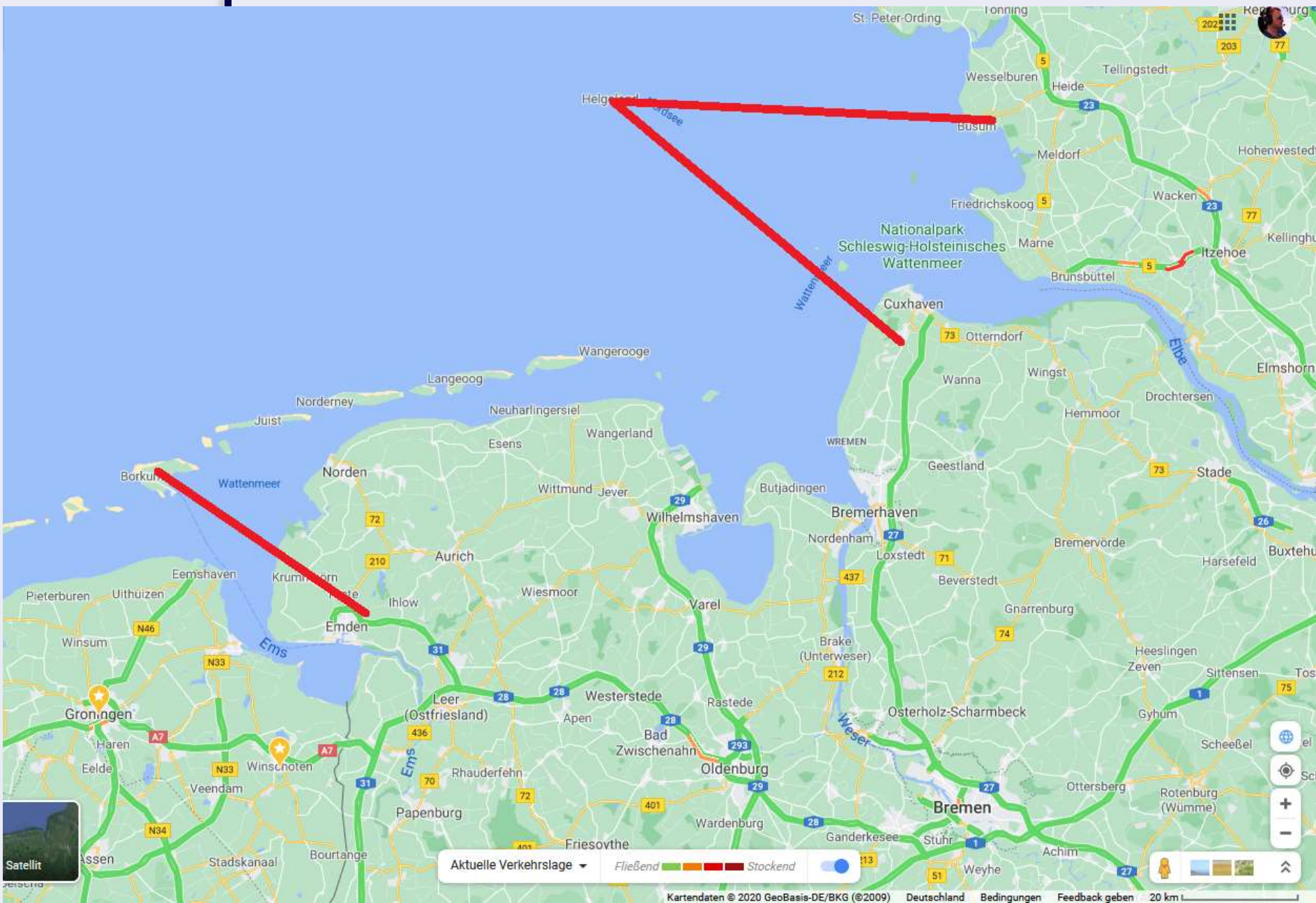
[info@fliegofd.de](mailto:info@fliegofd.de)  
Tel. 04921 - 8992-0

### GA 8 Airvan

Anzahl in Flotte: 1  
Reisegeschwindigkeit: 220 km/h  
Passagierplätze: 5+1 Copilot (optional)







# Way forward

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- Take our time, no hurry
- No ,compliance only‘ solution
- Support of peers, professionals and organisations
- T O G E T H E R