



Privacy statement

Processing of personal data on the occasion of Functional mailboxes

Personal data will be processed in accordance with Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC.

Purpose:

The purpose of collecting personal data through functional e-mailboxes is receiving relevant communications from external audience.

Personal data collected and further processed:

Data processed in this process is the personal data of the sender as provided by them:

1. Full name
2. Email address
3. Phone number
4. Country of origin

Occasionally, the emails may also contain other personal details (e.g. licence number, employer or country of origin) of third parties which are processed and stored for the purpose of ensuring flight safety.

Data controller:

Flight Standards Director's Office Section Manager

Recipients of personal data:

Designated data collector, without prejudice to a possible transfer to bodies in charge of a monitoring, auditing or inspection function in accordance with European Union legislation.

Data retention:

Collected personal data are recorded and stored as long as the communications serve the purpose of flight safety or remain relevant for the applicable requirements laid down in Regulation (EU) 2018/1139.

Contact & exercise of rights:

Should you require further information concerning the processing of your personal data or exercise your rights (e.g. access or rectify any inaccurate or incomplete data), please contact the Data Controller.

Recourse:

Data subjects have at any time the right to make a complaint regarding the processing of their personal data to [the European Data Protection Supervisor](#).