



**canso**  
civil air navigation services organisation

# ANSPs View on Safety Issues

**Ramp-Up Safety Week Session 1**  
**21 June 2021**



# Safely Navigating the Industry Recovery

Occupational Health and Safety

Potential list of Hazards for RNO

Maintaining competency & training during recovery

Human Factors in the context of COVID

Maintaining safety focus during restart

Organization & Change Management

Safer together

# Occupational Health and Safety

12 March 2020

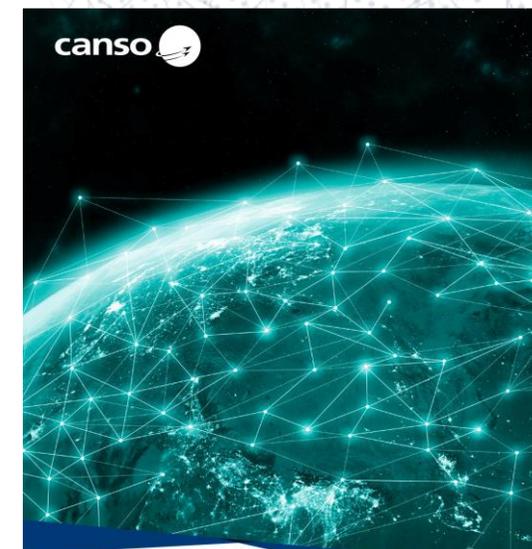
*The outbreak of novel coronavirus disease (CoViD-19) has spread rapidly in China and worldwide, and has been qualified yesterday by WHO as a pandemic. The situation concerning CoViD-19 across Europe has rapidly evolved with the development of European clusters of the virus. The spread of SARS-CoV-2 is still on an increasing curve and the peaks values as estimated by DG SANTE and ECDC have not yet been reached. Furthermore, the current scientific evidence show a potential resistance of SARS-CoV-2 on surfaces up to several days depending on the environment.*

***Given the situation of the coronavirus spread ANSPs have taken extraordinary measures to prevent its spread and the effect on Air Navigation Services.***

I -Preventing the infection of essential staff

II. Ensuring business continuity

- E.g. Rostering to mitigate the impacts of COVID-19



**COVID-19:**

**Ensuring continuity of  
ATS service globally**

# Potential list of Hazards for RNO

## *SAFOPS*

*List of potential hazards associated to the recovery of normal operations following COVID-19 restrictions*

EUROCONTROL Safety Team developed a generic safety argument for the recovery of normal operations following COVID-19 restrictions.



## COVID-19 pandemic

### Cross-Domain Safety Risk Portfolio

# Maintaining competency & training during recovery

As traffic increases, it is important that ANSPs be ready with sufficient resources in place and staff that are prepared for rising and variable traffic levels in what may be a less predictable environment.

The potential degradation of technical skills is a focus area CANSO has been proactively highlighting during the pandemic to help minimize the potential for impacts when traffic levels resume.



COVID-19:

**ANS Restart and Recovery Guide**



Maintenance of ATCO skills

Guidelines in relation to the COVID-19 pandemic

## SI-5003: Skills and knowledge degradation due to lack of recent practice, Global Risk Index: Medium

Updated on: 23 February 2021

<b>Category:</b>	MITIGATE	<b>Executive Summary:</b>
<b>Period of relevance:</b>	During shutdown/return to service	<ul style="list-style-type: none"> <li>Work is completed on the safety issue fact sheet and risk index excel sheet for the following aviation professions:                             <ul style="list-style-type: none"> <li>Aerodrome Operator and Ground Handling Staff</li> <li>ATCO</li> <li>Commercial flight crew</li> <li>Maintenance engineers</li> </ul> </li> </ul>
<b>Proposed Mitigations:</b>	<ul style="list-style-type: none"> <li>Sector specific mitigations for maintenance engineers (pending)</li> </ul>	<b>Proposed Monitoring:</b>
<b>Recently Introduced Mitigations:</b>	<ul style="list-style-type: none"> <li>Safety Promotion – creating a webpage and social media campaign to promote the:                             <ul style="list-style-type: none"> <li>High level and transversal mitigations (published)</li> <li>Sector specific mitigations for Aerodrome Operator and Ground Handling Staff (published), ATCO (published), commercial flight crew (discarded, covered by the main report)</li> </ul> </li> <li>Publication of a safety issue report on the EASA Community Website (published)</li> <li>Link to the rapid ‘storage/de-storage’ guidelines</li> </ul>	<b>Other mitigations produced by the RNO TF:</b> <ul style="list-style-type: none"> <li>Guidance - Virtual classroom training and distance learning (first issue published)</li> <li>Guidelines Exemption FC Recency - issue 3</li> <li>Cabin Crew Recurrent Training Guidelines in the context of COVID-19</li> </ul>

# Human Factors in the context of COVID

ENAIRe 

Human Factors and workload considerations for ANSPs – COVID-19

- 
- ① Right balance between health and operational safety
  - ② Organizational and systems approach
  - ③ Identification of impacts on human performance
  - ④ Change Management
  - ⑤ Wellbeing

together4safety

# Maintaining safety focus during restart

**1. Sufficient safety staff for safety assurance**

**2. Effective Management System Processes**

**3. Senior Management Maintaining Safety Focus**



**together4safety**

**Maintaining safety focus  
during the COVID-19 pandemic**

V.1.0 – 8 October 2020

Collaborative guidelines produced by EASA Together4Safety



# Organization & Change Management

**Creating today  
to be ready for  
tomorrow**



# Safer together



## Safely Navigating the Industry Recovery



*Working towards a resilient and robust system performance*

*and Identifying and managing all the interdependencies*



### Exchange of Letters

Between CANSO European Safety Directors and the EUROCONTROL Safety Team



**Thank You!**

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