

**FAQ n.19274****FAQs:**

Graduate Traineeship Programme and Study Placement Scheme, Recruitment

**Question:**

**What should I do if I encounter technical problems while submitting an application for the Graduate Traineeship Programme via the e-recruitment tool?**

**Answer:**

Please note that the browser does not allow the use of any special characters such as '<>; : ' in any part of the application. Therefore, we would advise you to include the information without using any special characters.

If the candidate still encounters technical issues, he/she is responsible to notify EASA as soon as possible, by sending an e-mail to recruit [at] easa.europa.eu and by providing a description of the problem and a screenshot of the error message.

**Last updated:**

20/02/2020

**Link:**

<https://www.easa.europa.eu/faq/19274>