

Website

I had two separate accounts, one for the website and one for an EASA community site, what has changed?

Answer

EASA introduced a single sign on for both, EASA website and for the EASA Community.

If you had an EASA website account and an account for the EASA Communities, as of 27/02/2021, you just have to use your EASA website account credentials to log on.

Last updated:

01/03/2021

Link:

<https://www.easa.europa.eu/faq/125271>

How to unsubscribe from the EASA website email and/or push notifications?

Answer

Follow the steps below to unsubscribe:

1. [Login to your account](#)
2. Click on your name on the top right and select “Manage personalisation settings”
3. Afterwards click “Disable all email notifications” and/or “Disable all push notifications”

Large personalisation settings

categories of your interest and decide if you want to receive an email and/or notification. You can decide if we send you an immediate notification when we have published an update or a monthly email digest.



In case you want to delete your account please visit our FAQ: [How to delete your EASA account for the website and community network?](#)

Last updated:

01/09/2021

Link:

<https://www.easa.europa.eu/faq/120757>

How to delete your EASA account for the website and community network?

Answer

To delete your EASA Website and [Community network](#) account please follow the steps below:

1. [Login to your account](#)
2. Click on your name on the top right and select 'My account'.
3. At the bottom click 'Delete your account'
4. Click 'Send email to confirm EASA account deletion'.
5. You will now receive an email to verify your request. Please follow the instructions in the email.

*Please be aware that the deletion of your EASA account will also **delete your membership of any EASA community network** you might have joined.*

In case you still want to keep your account but want to receive less email/push notifications from the website please visit our FAQ: [How to unsubscribe from the EASA website email and/or push notifications?](#)

For additional information, please do not hesitate to contact us at website [at] [easa.europa.eu](mailto:website@easa.europa.eu).

Last updated:

06/09/2021

Link:<https://www.easa.europa.eu/faq/128382>**My account is blocked or not activated, what can I do?****Answer**

If you want to login but you get the message:

"The username *your [at] email.com* has not been activated or is blocked."

It could be that you have not verified your email address yet, please check the following:

- In case you have just created an account, we suggest to wait at least 15 minutes.
- Please check your Spam folder, the email is send from no-reply [at] easa.europa.eu
- Contact your IT department to ensure the mail filter software is not blocking the emails send from no-reply [at] easa.europa.eu and/or 192.254.124.43

Last updated:

17/12/2021

Link:<https://www.easa.europa.eu/faq/115473>**The verification email does not arrive, what can I do?****Answer**

If you just created an account but did not recieved email to verify your account.

1. It could be that the email is delayed, we suggest to wait at least 15 minutes.
2. Please check your Spam folder, the email will have the title "Verify your email address - Finish EASA account creation" and is send from no-reply [at] easa.europa.eu
3. Contact your IT department to ensure the mail filter software is not blocking the emails send from no-reply [at] easa.europa.eu and/or 192.254.124.43

Last updated:

12/06/2020

Link:

<https://www.easa.europa.eu/faq/115472>