

## FAQs:

How to behave on board of the aircraft, Passenger Health Safety - COVID-19, Passengers

## **Question:**

# What happens if a passenger "misbehaves" or doesn't want to follow the rules?

#### **Answer:**

Where national requirements are still in force regarding COVID-19 specific measures, passengers who do not voluntarily follow such requirements or abide by crew instructions will be treated as "unruly passengers", the term used in the industry for passengers who misbehave on board, for example through intoxication or through verbal or physical altercations with others on board.

This can lead to immediate action on board to curtail such activities, with possible further consequences on landing, depending on the local regulations.

Where covid-19 are not required, you should respect the choice of other passengers.

Have a look at our communication "Not On My Flight".

### Last updated:

12/05/2022

#### Link:

https://www.easa.europa.eu/en/fag/115327