European Union Aviation Safety Agency

FAQ n.115301

FAQs:

What I need to take into account “Before arriving at the airport”, Passenger Health Safety - COVID-19, Passengers

Question:

I noticed that I have some symptoms, what should I do? Will I be reimbursed if I do not travel?

Answer:

If you show symptoms at any time in the 10 days before your flight, you should:

- Inform your general practitioner and your local health authorities, who may recommend a test for COVID-19.
- Contact your airline to advise them you are not able to travel subject to the test results
- Your airline will advise you on the precise rebooking or reimbursement procedures, and their applicability for your case.

Last updated:

12/05/2022

Link:

https://www.easa.europa.eu/en/faq/115301