



European Union Aviation Safety Agency

## FAQ n.19251

### FAQs:

[Overview of the Recruitment process](#) , [Recruitment](#)

### Question:

**What should I do if I encounter technical problems while submitting my application via the e-recruitment tool?**

### Answer:

Should you encounter technical issues please notify EASA as soon as possible and within the application period, by sending an e-mail to recruit [at] easa.europa.eu (recruit[at]easa[dot]europa[dot]eu) :

1. With a description of the problem
2. Attach a screenshot of the error message/ of the page where the issue occurs.

Any such communication after the closing date cannot be considered and your application will be excluded from the selection process.

### Last updated:

14/03/2023

### Link:

<https://www.easa.europa.eu/mt/faq/19251>