European Union Aviation Safety Agency

FAQ n.20112

FAQs:

Applications, Design Organisations

Question:

Can an electronic management system fulfil the requirements for a DOA handbook and procedures?

Answer:

Yes.

The term “handbook and procedures” can be understood as any means to document a DO’s processes and procedures. This can be:

- an online Integrated Management System with flowcharts and descriptions embedded;
- an online system referring to single documents;
- a classic handbook with reference to online procedures;
- or any other combination.

In any case, the Management System should clearly identify the DO relevant content and the means to update the system. Furthermore Agency access to the system or copy of the relevant information should be made available.

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Link:

https://www.easa.europa.eu/en/faq/20112