

**FAQ n.19251****FAQs:**

[Overview of the Recruitment process](#) , [Recruitment](#)

**Question:**

**What should I do if I encounter technical problems while submitting my application via the e-recruitment tool?**

**Answer:**

Should you encounter technical issues please notify EASA as soon as possible and within the application period, by sending an e-mail to recruit [at] easa.europa.eu (recruit[at]easa[dot]europa[dot]eu) :

1. With a description of the problem
2. Attach a screenshot of the error message/ of the page where the issue occurs.

Any such communication after the closing date cannot be considered and your application will be excluded from the selection process.

**Last updated:**

14/03/2023

**Link:**

<https://www.easa.europa.eu/en/faq/19251>