European Union Aviation Safety Agency

FAQ n.143289

FAQs:

A - General, Fees & Charges — FAQ

Question:

A.13 - How do I avoid fraud on payments?

Answer:

Based on your application or approval status, you shall receive an invoice notifying you of the fee or charge to be paid.

Here are some clarifications to help protect against increased threats of fraudulent activity.

1. EASA send **only electronic invoices from** the functional e-mail address **accounts.receivable [at] easa.europa.eu**. No other mailbox is used, therefore please check the correctness of the address in the communication received.
2. EASA does not issue billing documents as hard paper copies. Please **consider any invoice received via surface post as invalid**.
3. EASA invoices feature the word “Invoice” or “Credit Note” in the title and an eight-digit EASA invoice reference number starting always with the digits ‘90’.
4. EASA requests for payment are done via an Invoice or a Down Payment Request. Please, **process your payments only upon receipt of one of these documents**.
5. Our bank account is stated on each invoice with the following information:

Bank Name: ING Belgium SA/NV

Bank Address: Avenue Marnix 24, B-1000 Brussels, BELGIUM

Account Holder: EASA - European Union Aviation Safety Agency

IBAN: *[specified in the invoice]*

SWIFT: *[specified in the invoice]*

6. The EASA’s bank coordinates remain stable. Please, **ignore any request aiming at changing our bank details**.
7. EASA never uses social media platforms such as WhatsApp, Facebook, or similar channels for billing, payment requests, or any financial communication. **Any messages or correspondence received via these social media should be disregarded**.

8. Financial communication from EASA is conducted **exclusively via email or telephone**: written messages will be sent from accounts.receivable [at] easa.europa.eu or from applicant.services [at] easa.europa.eu. Surface mail is used only in exceptional cases and pertains strictly to legal notifications.
9. Please be aware and stay cautious of any unexpected requests or messages claiming to come from EASA. **If you are ever unsure, always verify by contacting us directly** via our official telephone number or E-Mail address (apply the 2-way match!):

- email: **accounts.receivable [at] easa.europa.eu**

and

- Fix phone line: **+49 221 89990 3101**

Prevention beats cure. Secure it!

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26/02/2026

Link:

https://www.easa.europa.eu/en/faq/143289