European Union Aviation Safety Agency

FAQ n.115473

FAQs:

Website

Question:

My account is blocked or not activated, what can I do?

Answer:

If you want to login but you get the message:

"The username *your [at] email.com* has not been activated or is blocked."

It could be that you have not verified your email address yet, please check the following:

- In case you have just created an account, we suggest to wait at least 15 minutes.
- Please check your Spam folder, the email is send from no-reply [at] easa.europa.eu (no-reply[at]easa[dot]europa[dot]eu)
- Contact your IT department to ensure the mail filter software is not blocking the emails send from no-reply [at] easa.europa.eu (no-reply[at]easa[dot]europa[dot]eu) and/or 192.254.124.43

Last updated:

17/12/2021

Link:

https://www.easa.europa.eu/en/faq/115473