European Union Aviation Safety Agency

FAQ n.115339

FAQs:

What happens upon “arrival at the destination airport”, Passenger Health Safety - COVID-19, Passengers

Question:

Are there special procedures in place during baggage claim and customs?

Answer:

The general process remains the same, but do not forget to follow all preventive measures, including physical distancing, hand hygiene and wearing a medical face mask also at the arrival airport.

Passengers should leave the arrival terminal as soon as possible after completing any border formalities and collecting their checked luggage so as to minimise the possibility of transmission of COVID-19.

The use of baggage delivery services, where the passenger’s baggage can be delivered directly to their hotel or home, are encouraged.

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Link:

https://www.easa.europa.eu/en/faq/115339