European Union Aviation Safety Agency

What I need to take into account “Before arriving at the airport”

What happens if a symptomatic passenger is identified at the airport?

Answer

The airline is required to inform their passengers if any symptomatic passengers have been identified in the airport by the public health authorities.

Such passengers may not be allowed to continue their travel subsequent to national or local requirements, if the symptoms observed indicate that they may have COVID-19.

Last updated:
12/05/2022

Link:
https://www.easa.europa.eu/en/faq/115300

I noticed that I have some symptoms, what should I do? Will I be reimbursed if I do not travel?

Answer

If you show symptoms at any time in the 10 days before your flight, you should:

- Inform your general practitioner and your local health authorities, who may recommend a test for COVID-19.
- Contact your airline to advise them you are not able to travel subject to the test results
- Your airline will advise you on the precise rebooking or reimbursement procedures, and their applicability for your case.

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https://www.easa.europa.eu/en/faq/115301