

# Working Group C update

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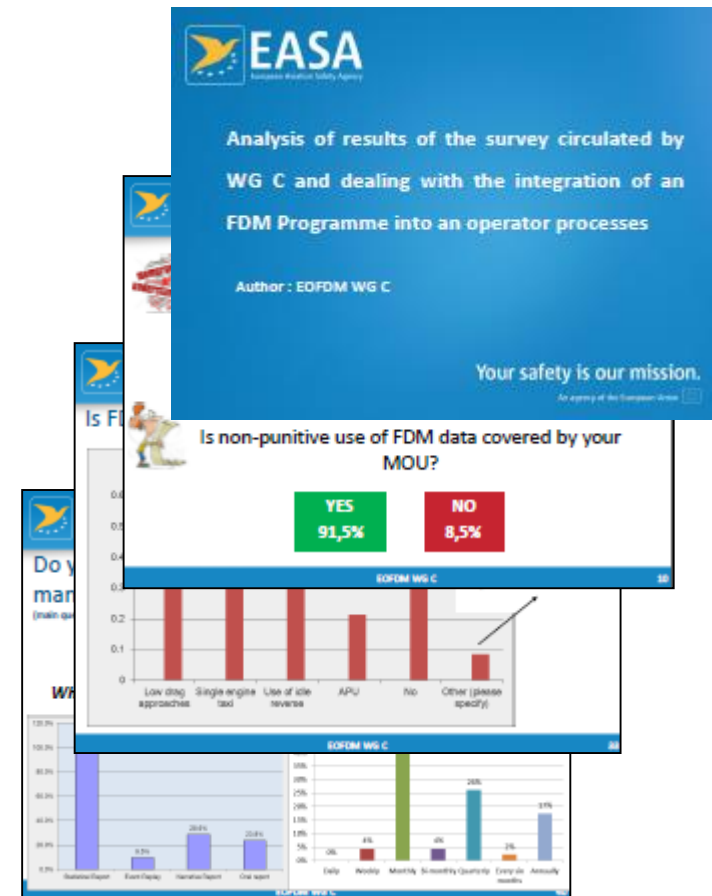
# Objectives of WG C

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- **Integration of an FDM programme into operator processes**
- To define solutions for the integration of FDM into an operator Safety Management System (SMS)
- To provide guidance that will help an operator to best manage:
  - Limited resources
  - The relationships with top-management and unions
  - The application of “just culture” to the use of FDM data
  - Dissemination of safety teachings of FDM
- To identify best practice with regards to data handling:
  - During day-to-day operation
  - On the long term (data storage and de-identification)

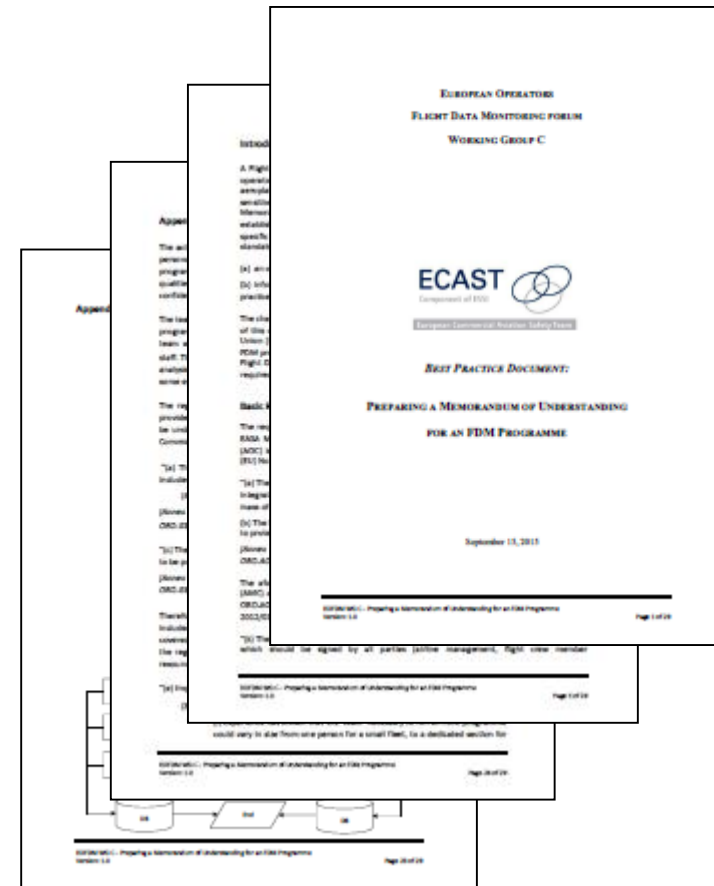
# Achievements 2014

- Consultation of the European operators
- **Topic:** Use of FDM results by aircraft and rotorcraft operators
- Response by more than 50 operators
- 80% of them registered in EASA MS
- Survey provides additional insight in current practices
- Identifies areas of improvement to be addressed by WG C and aviation safety community
- Available on EOFDM webpage



# Achievements 2015

- **Best Practice Document: Preparation of a Memorandum of Understanding for an FDM programme**
- **Topic:** How to draft an MoU between all internal stakeholders of FDM programme
- Provide operators with principals to be taken into account
- Advice on preparing an MoU
- Guideline to develop FDM documentation
- Available on EOFDM webpage



# Objectives 2016-2017

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- **Develop guidance material to assess non-safety related performance of FDM programme**
  - How to measure FDM programme performance
  - KPI development
  - How to report on the FDM programme KPIs
- **Develop guidance on how to best use FDM data to improve and complement Crew Training**
  - How to develop proper metrics to be used for EBT
  - How to disseminate these results to the person involved / Crew Training department