



Croatian Civil Aviation Agency

Operations Manual

The role of the Operations Manuals (OM) in the context of issuance of new AOCs and continuous oversight of operators

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Croatian Civil Aviation Agency

Overview

- Review of an operations manual in the context of initial certification
- Management of operations manuals' updates submitted by operators
- Management of individual approvals of items contained in the operations manual

Review of an operations manual in the context of initial certification

OPS 1.1040

General rules for operations manuals

(b) An operator shall ensure that the contents of the Operations Manual, including all amendments or revisions, do not contravene the conditions contained in the Air Operator Certificate (AOC) or any applicable regulations and are **acceptable** to, or, where applicable, **approved** by, the Authority.

Review of an operations manual in the context of initial certification

ORO.MLR.100 Operations manual — general

(b) The content of the OM shall reflect the requirements set out in this Annex, Annex IV (Part-CAT), Annex V (Part-SPA) and Annex VI (Part-NCC), as applicable, and shall not contravene the conditions contained in the operations specifications to the air operator certificate (AOC) or the declaration and its list of specific approvals, as applicable

Review of an operations manual in the context of initial certification

ORO.AOC.100 Application for an air operator certificate

(b) The operator shall provide the following information to the competent authority:

...

(6) a copy of the operations manual required by ORO.MLR.100

...

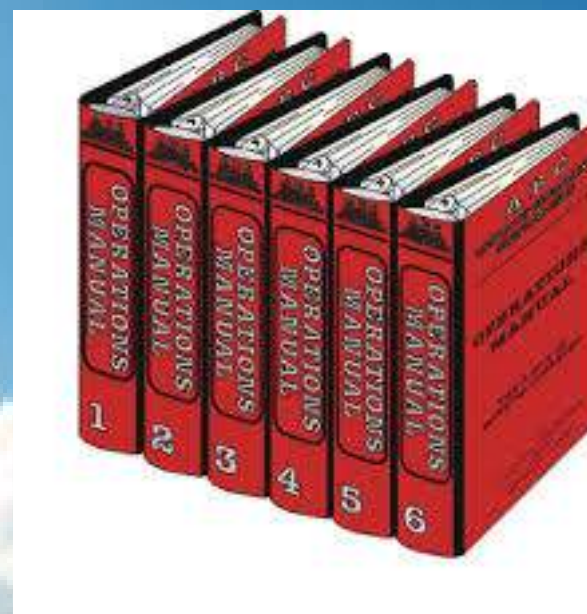
AMC1 ARO.GEN.310(a) Initial certification procedure

(a)(2) review the operations manual...

Review of an operations manual in the context of initial certification



IMPLIES



Management of operations manuals' updates submitted by operators

Amendments (ORO.MLR.100(g))

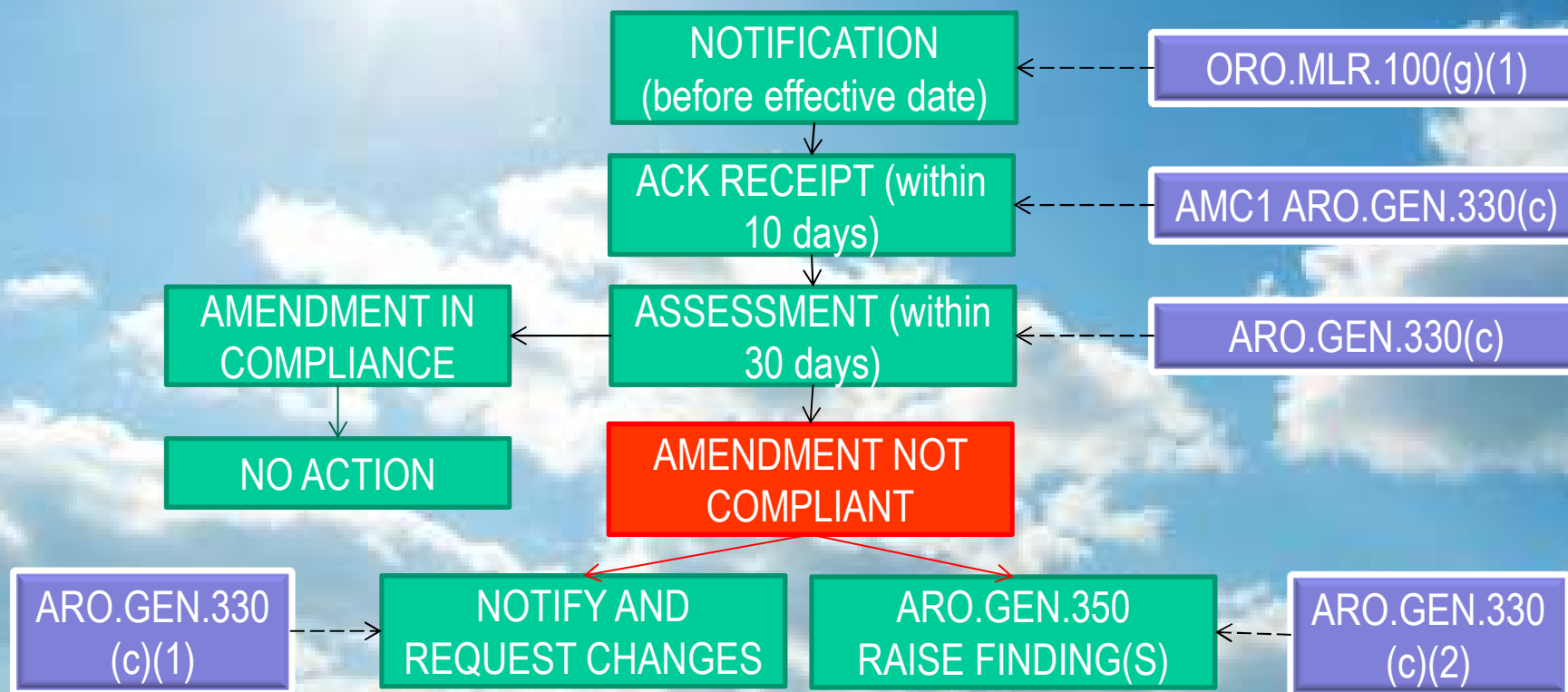
(1) Required to be notified

(2) Requiring prior approval GM1
ORO.GEN.130(a)

GM3 ORO.GEN.130(b)

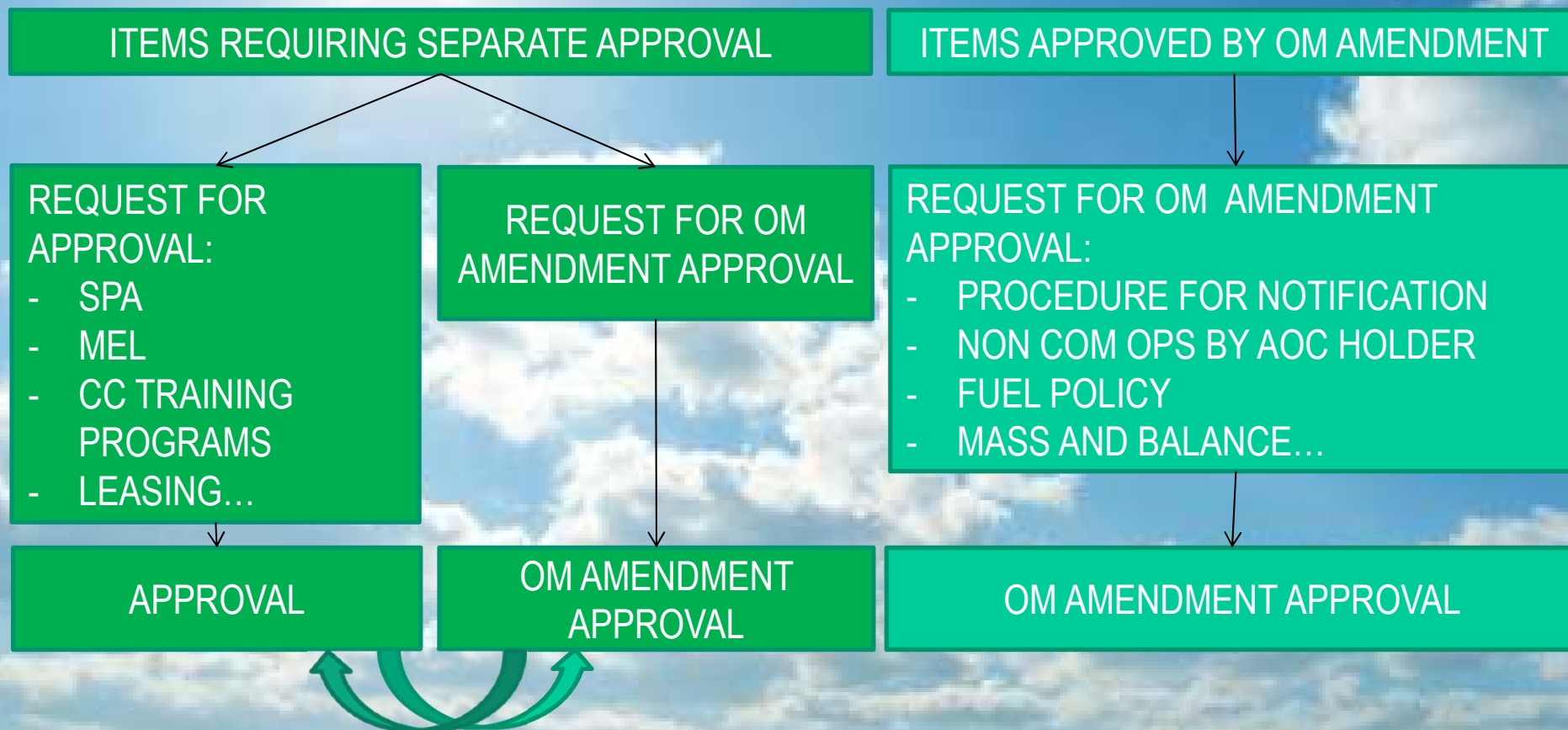
Management of operations manuals' updates submitted by operators

Amendments required to be notified



Management of individual approvals of items contained in the operations manual

Amendments required to be approved



Is there a requirement to approve any OM item during the initial certification? Approval is required for changes only (ORO.MLR.100(g)(2))

How is an NAA assesment and/or approval indicated in OM?

„The content of the OM reflects the requirements set out in Annex III (Part-ORO), Annex IV (Part-CAT) and Annex V (Part-SPA), as applicable, and does not contravene the conditions contained in the operations specifications to the air operator certificate (AOC). Items of the following Operations Manuals subject to approval in accordance with ORO.MLR.100(g)(2) of Annex III (Part-ORO) to (EC) 965/2012, have been approved by CCAA?

OM-A Rev. No. X, date DD.MM.YYYY.

OM-B Rev. No. X, date DD.MM.YYYY.

OM-C Rev. No. X, date DD.MM.YYYY.

OM-D Rev. No. X, date DD.MM.YYYY.”



Croatian Civil Aviation Agency

Thank you for your attention!
Questions?