



EUROPEAN AVIATION SAFETY AGENCY
AGENCE EUROPÉENNE DE LA SÉCURITÉ AÉRIENNE
EUROPÄISCHE AGENTUR FÜR FLUGSICHERHEIT

02. Operations manual

1st workshop on the implementation of the
Air Ops Regulation (EU) No 965/2012

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Introduction

ORO.MLR.100 Operations manual

ORO.MLR.101

The operator shall establish an operations manual.



The main structure shall be Part A, B, C and D



AMC3 ORO.MLR.100 specifies the minimum content of each part, with a recommended structure

ORO.AOC.100 Application for an AOC

A copy of the OM shall be submitted with the application



AMC1 ARO.GEN.310(a) The competent authority should review the review the OM upon receipt of an application

ORO.GEN.130 Changes

Some changes shall require prior approval by the competent authority



The operator shall submit any relevant documentation



Introduction

ORO.GEN.200 Management system

AMC1 ORO.GEN.200(a)(5)

The operator shall document all management system key processes



AMC1 ORO.GEN.200(a)(5) specifies the minimum content of the management system documentation, which might be included in an existing manual.

Topics to be addressed

- Deviation from the recommended structure of the OM
- OM approval during initial certification/management of changes
- Safety management manual/Operations manual combination