

# EASA Annual Safety Conference

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# Monitoring the De-icing service providers



# 2012/13 Winter Facts

- 91 'cold weather stations'
- 47 de-icing / anti-icing service providers
- De-icing from Sept '12 to May '13
- Double the amount of events vs FY'12

# How do easyJet monitor our service providers?



# Safety, Safety, Safety

- **Planning & Preparation throughout the year**
  - Pre-season winter readiness checks
  - Annual winter conference
  - Winter Readiness questionnaires
  - Computer Based Training (CBT) winter module management designed to ensure compliance
  - Winter Operations Manual distributed in September
  - easyJet Auditing Team and Ground Operations Managers carry out station audits which include de-icing suppliers
- **One Team Concept**
  - Work with our de-icing suppliers 365 days a year
  - Ground Operations Safety Action Group, reviews winter operation safety reports on a daily basis, highlighting significant issues at monthly full group meeting

# Future Initiatives

- Working closely with our de-icing suppliers, airport authorities and ground handlers with the objective of achieving a safe, compliant and efficient winter operation
- Continuous Improvement Programmes
- Maybe its not the Weathers Fault
- Remote De-Icing Pads
- Improved Training
- Safer Standard Operating Procedures
- The Environment, fluid recovery

# Questions?

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