

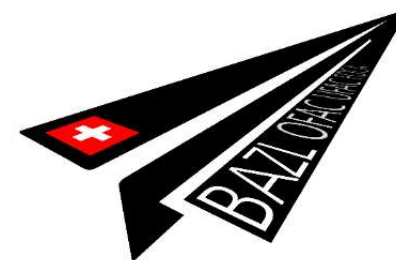


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Energy and Communications DETEC
Federal Office of Civil Aviation FOCA

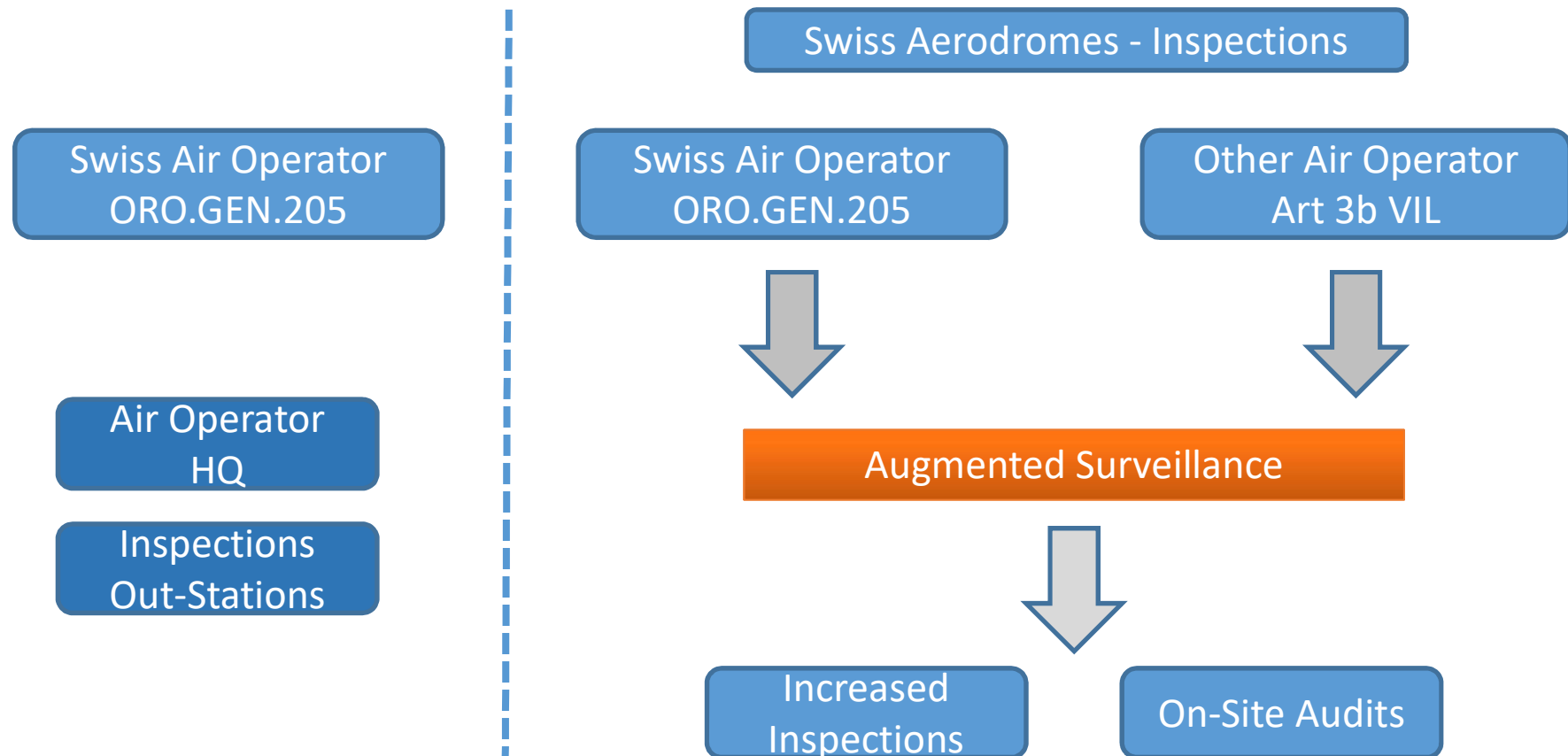
Balance between Desktop Audits and On-site Inspections

Barbara Schaffner, Inspector Ground Safety,
Safety Division Flight Operations, Federal Office of Civil Aviation
Groundhandling Conference, Cologne, March 7th, 2019





FOCA Ground Handling Oversight Program





Benefits of Safety Inspections, Observations & Interviews

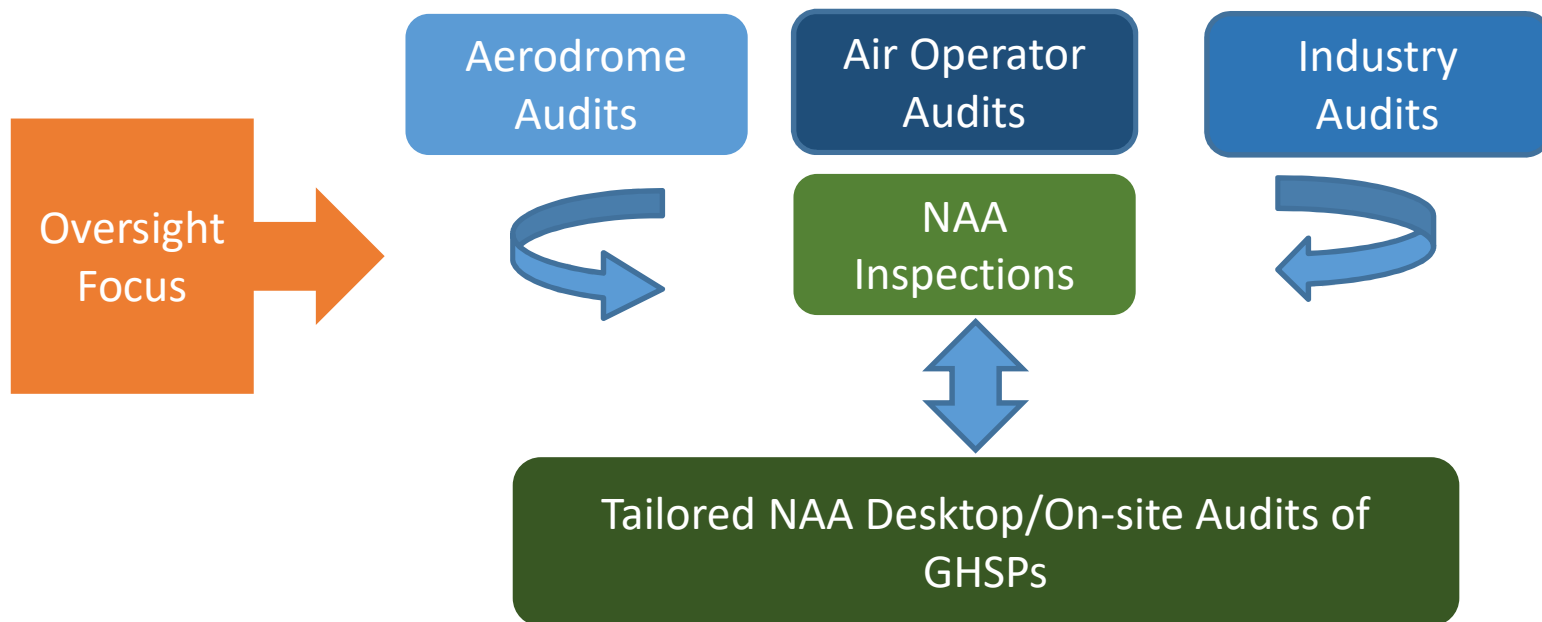
- Identification of unsafe acts & unsafe conditions
 - Efficiency-thoroughness trade-offs
 - Practical Drift
- Gathering information: identifying hazards & recurring non-compliances
- Enhanced responsibility awareness about safety processes for operational personnel

Unannounced Inspections are especially proficient



Synergy Potential between Desktop Audits & Inspections

- 1980s: Joint Aviation Authority focus on audits of processes & procedures
- Since 2005: SMS requires document responsibility from the operators





Opportunity for EASA Member States

A pragmatic & resource efficient ground handling oversight program

- Oversight cooperation between Member States
- Improved decision making for a performance & risk based oversight
- Avoidance of redundant desktop and on-site audits

A unique opportunity we should not miss!

