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European Aviation Safety Agency

Groundhandling Roadmap - TRAINING

Introduction by

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TE.GEN.00409-001



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**Attitudes and beliefs are key
elements to constantly do better.
Keep the human error at
acceptable levels by means of a
common training framework.**

Despite continuous innovations it involves a huge
amount of effort, precision and hard work to maintain
a safe operation.

Training must be at the top.

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Groundhandling Roadmap - TRAINING

- COUNCIL DIRECTIVE 96/67/EC of 15th October 1996 on Access to Ground Handling at Community Airports opened a new Era in the market but left out any mention on TRAINING.
 - Ground handling Support Providers have been the only major safety-critical stakeholder group not directly subject to European aviation safety regulation.



Groundhandling Roadmap - TRAINING

- In accordance with ORO.GEN.205 CAT operators must ensure the contracted service conforms to the applicable requirements, and i. A with ICAO Annex 6 Part 1, 4.2.1.3 demonstrate consistent ground handling arrangements and procedures, to be included in their Operations Manual. Means the operator is RESPONSIBLE.
- Leading into different operating requirements for the same task.
 - Minimum training requirements could have a positive effect to boost training efficiency to fill this gap for both the operator and ground support provider.



Groundhandling Roadmap - TRAINING

- Ground handling is a significant and critical part of aviation industry.
 - Appropriate training of personnel is a crucial element that can improve or, when missing, jeopardise the safety of operations.
 - The aim is to establish common training elements, a competency-based training framework, eventually starting with a gap analysis between today's training standards.



Groundhandling Roadmap - TRAINING

- A common training standard, based on existing industry standards, for each operational task should help to reduce incidents and accidents.
 - The idea is to lead ground handling to the level it deserves.
 - A crediting system for training should allow to reduce repeating training elements and enable efficient staff mobility between providers.
 - Mutual recognition and acceptance of the GHSP management system including compliance monitoring of training is expected to reduce additional audit-related costs.



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**The final goal is to induce a
consistent and professional career
path for ground handling
personnel.**

**WE DO NOT WANT TO INVENT ANYTHING NEW BUT
WE WANT TO ENHANCE AND IMPROVE THE CURRENT
SYSTEM.**

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