

Lufthansa Technik

Working with EASA

Design Organisation Approval

Rob VAN DEN BOSCH and Jörg ROHWER
Lufthansa Technik

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Your safety is our mission.

DO Background

Lufthansa Technik (LHT) DO

- Looking back on 50 years of DO
- 600+ DO authorized staff

- 2 „major“ departments (VIP/commercial modifications)
20+ STC p.a. (VIP Completion, Cabin, Antenna Inst etc.)

- 10+ „minor“ departments (systems and components)
3000++ minor changes and repairs p.a.

Regular Co-ordination

- Bi-annual meeting on management level
- Weekly call with focal PCM
- DOA oversight (3 audits p.a)

DOA Team Leader

- DO oversight
 - good cooperation & well prepared

- Extension of DO privileges
 - timely support

- DOATL workload
 - delayed responses to inquiries

Focal PCM

- Coordination on (multi) project level
 - 1st level escalation path

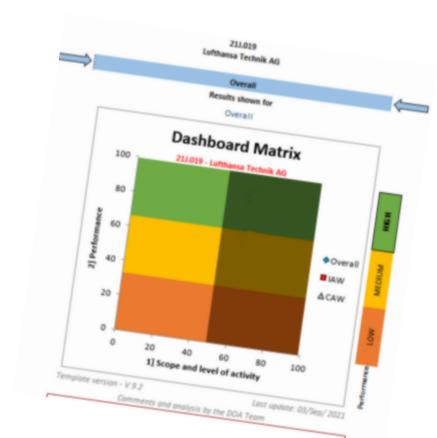
- Weekly call
 - Project level requests
 - Availability of experts
 - Feedback
 - Organizational requests w/o direct DOATL involvement

General observations

- EASA guidance and opinions
 - Distribution of information/guidance is moving towards FAQs
- Introduction of regulatory changes
 - Information provided becoming more sparse (e.g. Certification Conference 1 day only)
 - Delayed information (e.g. SMS – AMC/GM not yet released)
- EASA resources

Dashboard Data (*Baseline for LOI*)

- DOA Performance Data vital within LOI process
 - Dashboard data available once a year
 - Divergence of „live“ data available on expert level and dashboard overall/panel performance
 - DO Performance for STC revisions is also included in period under review
 - More transparency required for projects included in performance classification



Dashboard Data (*cont.*)

- Intermediate requests in accordance with FAQ 104893
 - Option is highly appreciated and implemented
 - Additional workload to DOATL
 - Format of provided data
 - Required to improve DOA processes

Dashboard Data (*improvement*)

- Dashboard data on project level
 - Direct/“live“ access to performance data
 - Timely feedback from experts after completion of project

Thank you for your attention

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