



ESPN-R
Ops & SMS Working Group

eliance
ALWAYS READY



Capt. Stefano BURIGANA
Flight Operations Manager
Safety Manager (20 years)

stefano.burigana@elifriulia.it

Mob. +39 335 747 0072



ESPN-R DELIVERABLES

Templates for the Aviation Community

Capt. Stefano Burigana

WHY THIS PRESENTATION?



FROM EPAS 2024 VOL. II



4.3 Efficiency/proportionality

SPT.0127 Supporting small helicopter operators in implementing management systems effectively

The objective of this task is to provide support to small helicopter operators to implement management systems effectively with the following indicative scope:

- promote good practices and examples on how to organise the implementation of a safety management system, including change management, risk assessments, examples of safety key performance indicators, etc.;
- promote good practices and examples on how to organise the implementation of a compliance monitoring system, including good practices in root-cause analysis, simpler internal audit checklist systems, etc.;
- promote good practices and examples on how to organise digital record-keeping, etc.



SPT.0128 Support helicopter operators in developing improved organisational processes and procedures

The objective of this task is to provide support to helicopter operators in the development of internal organisational processes and procedures, including the following areas:


- Development and promotion of typical standard operating procedures (SOPs) and checklists as a basis which will have to be further tailored to the specific needs/risks of the operators. More concretely, this includes the development of practical guidance material which will guide the operators through the identification of their risks (related to their envisaged operations). Subsequently, the guidance material will provide information on how to develop an adequate risk assessment on the basis of which suitable SOPs and checklists can be developed. Typical SOPs could include thematic hazard lists, possibly with some common controls/compensating measures. However, they would need to be further tailored to the needs/risks of the operators.
- Development and promotion of guidance on how an operator verifies the validity of a certificate/approval for certified subcontractors and how to appropriately ensure compliance with the applicable requirements and that relevant hazards are considered. Promotion of examples of contracts for subcontracting CAMO/Part-145 approvals.
- Development and promotion of guidance related to EFB operations and the related approval process.

TODAY PRESENTATION

SPT.0127 Supporting small helicopter operators in implementing management systems effectively

[Company Name and Logo]

Safety Management System Manual



A complimentary document developed by
ESPN-R (European Safety Promotion Network – Rotorcraft)




Photo: courtesy Airbus & Elfrulla

Edition: 0 Date: 14/11/2025
Revision: 0 Date: 14/11/2025

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SPT.0128 Support helicopter operators in developing improved organisational processes and procedures



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European Safety Promotion Network – Rotorcraft
Team Operations and SMS

MAINTENANCE CHECK FLIGHT MANUAL

A template for the Aviation Community


Edition 1
02/07/2021

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SAFETY MANAGEMENT SYSTEM MANUAL

A template for the Aviation Community

MANAGEMENT SYSTEM

SAFETY + COMPLIANCE

Reg. (EU)
748/2012



Construction

Reg. (EU)
1321/2014
Part-CAMO



CAMO

Reg. (EU)
1321/2014
Part-145



Maintenance

Reg. (EU)
1178/2011



Training

Reg. (EU)
965/2012



Operations

Reg. (EU)
2023/203
Part-IS
(22/02/2026)



Information

SAFETY MANAGEMENT SYSTEM

MANUAL



[Company Name and Logo]

Safety Management System Manual



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COMPLIANCE

ICAO Doc. 9859 SMS Manual

vs

ESPN-R SMS Manual

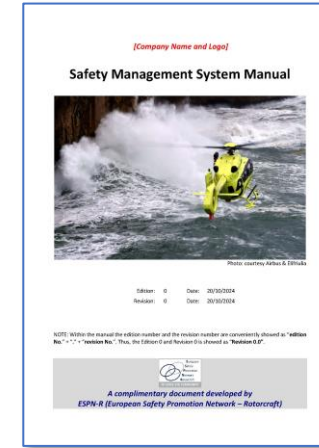
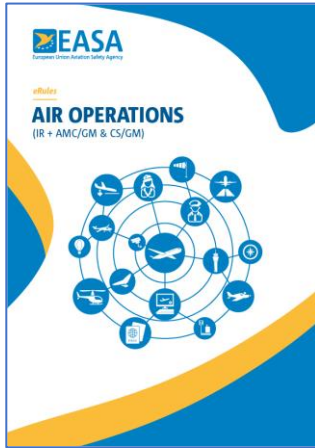


Table 10. Components and elements of the ICAO SMS framework

COMPONENT	ELEMENT
1. Safety policy and objectives	1.1 Management commitment
	1.2 Safety accountability and responsibilities
	1.3 Appointment of key safety personnel
	1.4 Coordination of emergency response planning
	1.5 SMS documentation
2. Safety risk management	2.1 Hazard identification
	2.2 Safety risk assessment and mitigation
3. Safety assurance	3.1 Safety performance monitoring and measurement
	3.2 The management of change
	3.3 Continuous improvement of the SMS
4. Safety promotion	4.1 Training and education
	4.2 Safety communication

ESPN-R SMS Manual – Index (extract)

TABLE OF CONTENTS	
1.	GENERAL
2.	SCOPE OF THE SAFETY MANAGEMENT SYSTEM MANUAL
3.	SMS POLICIES AND OBJECTIVES
4.	ORGANIZATION, MANAGEMENT, AND SUPERVISION
5.	HAZARD IDENTIFICATION AND RISK MANAGEMENT SCHEMES
5.12.	Management of change (including organisational changes with regard to safety responsibilities)
6.	SAFETY PERFORMANCE MONITORING
6.5.	Continuous improvement
7.	INCIDENT REPORTING AND INVESTIGATION
8.	EMERGENCY RESPONSE PLAN
9.	SAFETY TRAINING AND QUALIFICATION
10.	SAFETY PROMOTION
11.	SAFETY DOCUMENTATION
12.	Meetings
A.	ATTACHMENTS
B.	FORMS



COMPLIANCE

**Reg. (EU) 965/2012
(and other regulations)**

vs

ESPN-R SMS Manual

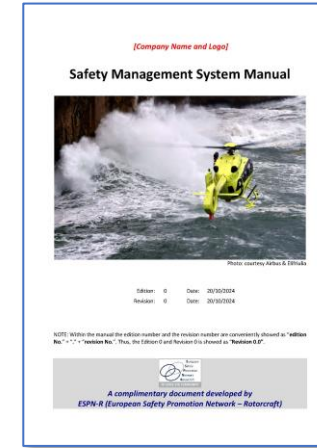
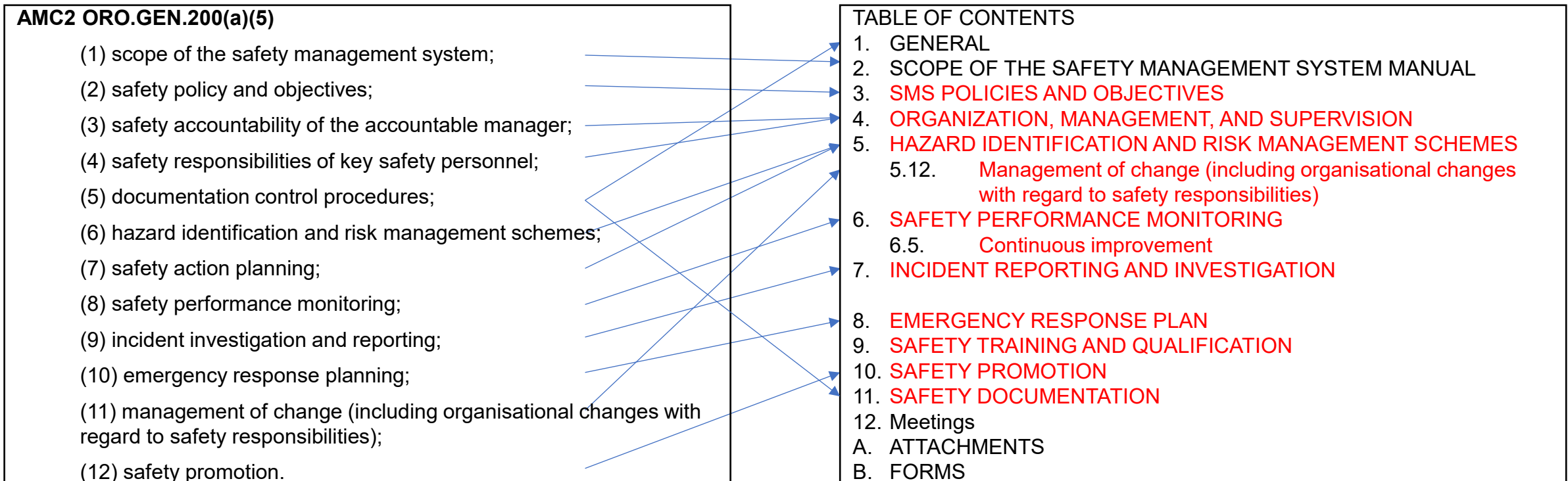
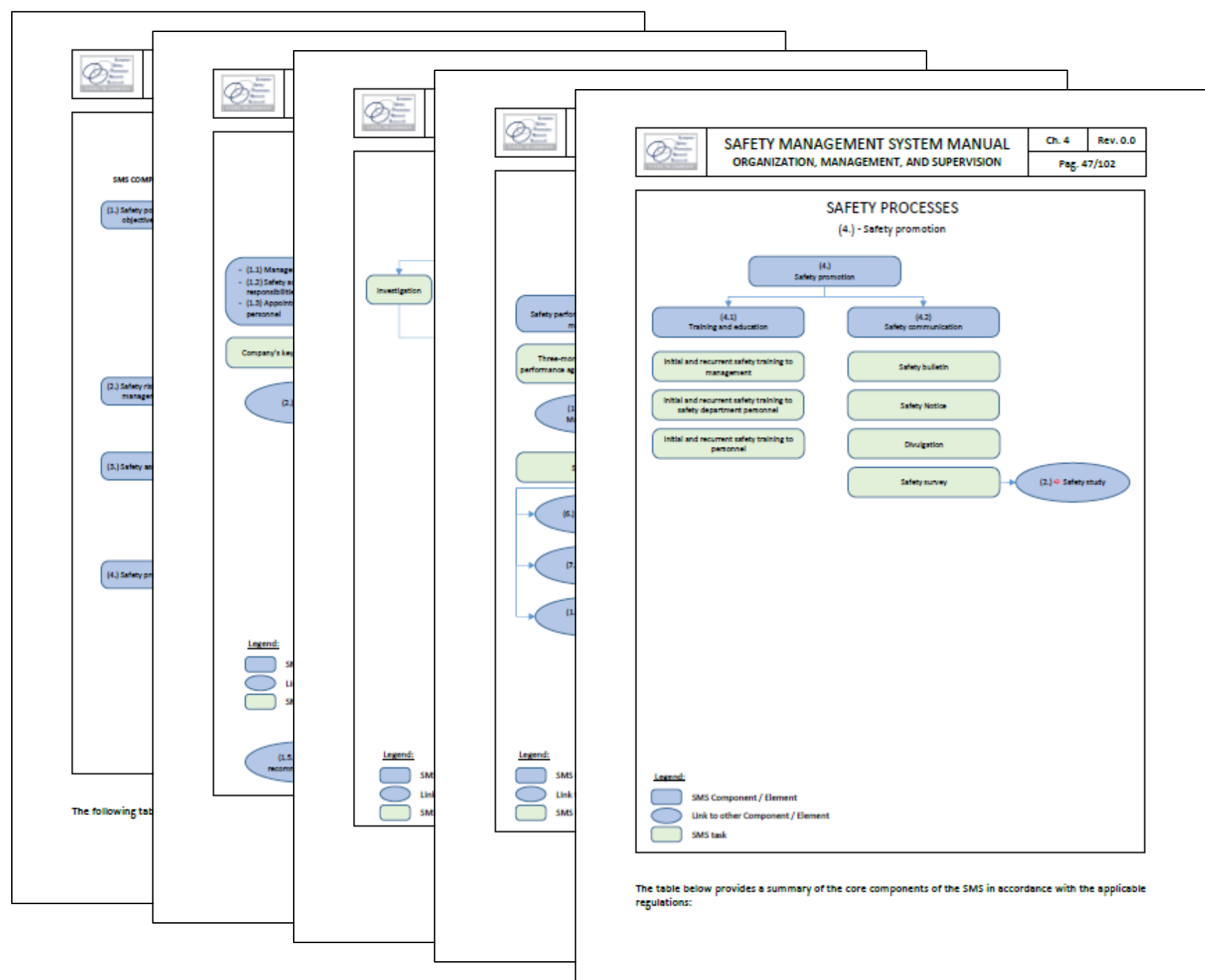


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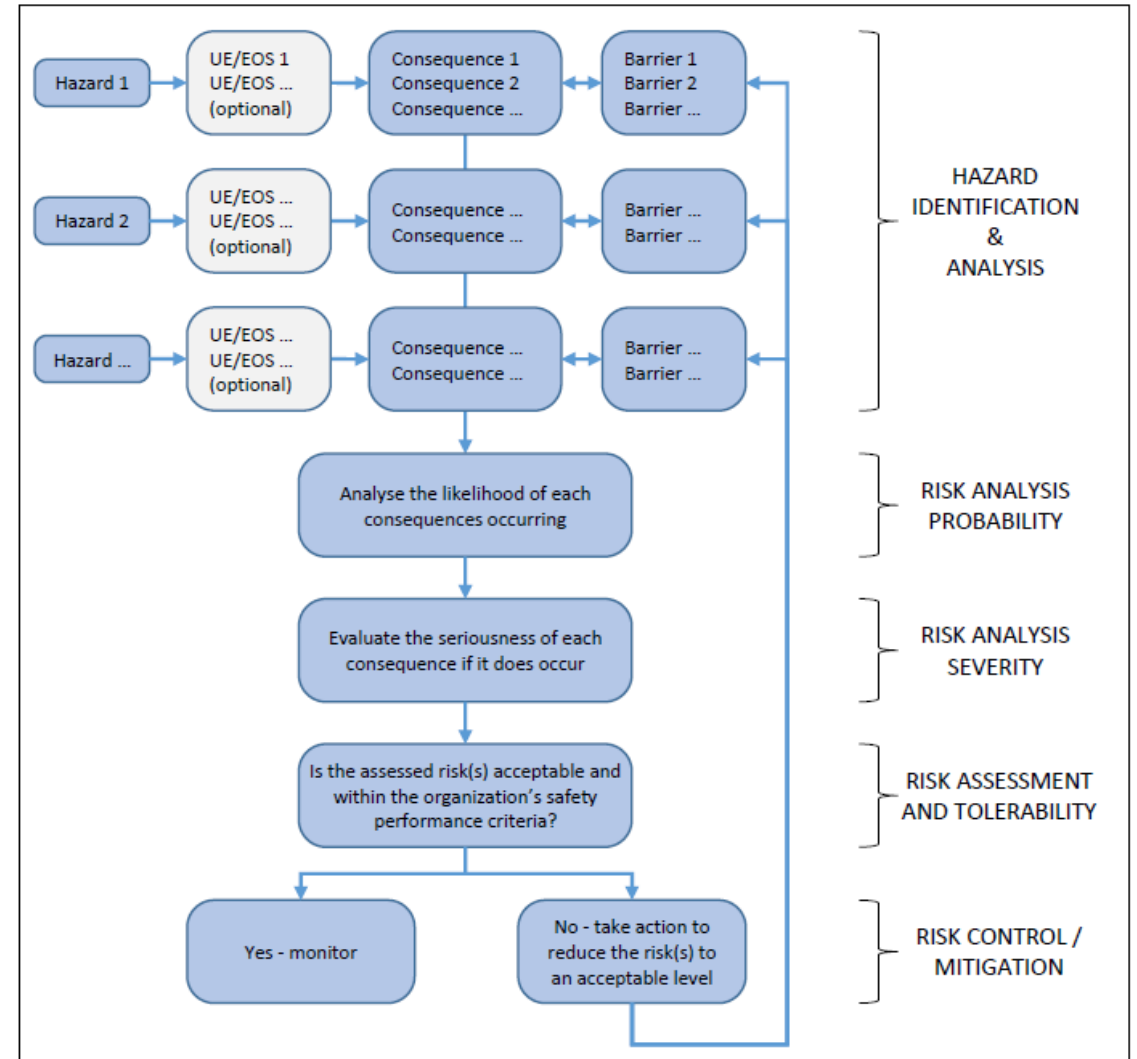
ESPN-R SMS Manual – Index (extract)



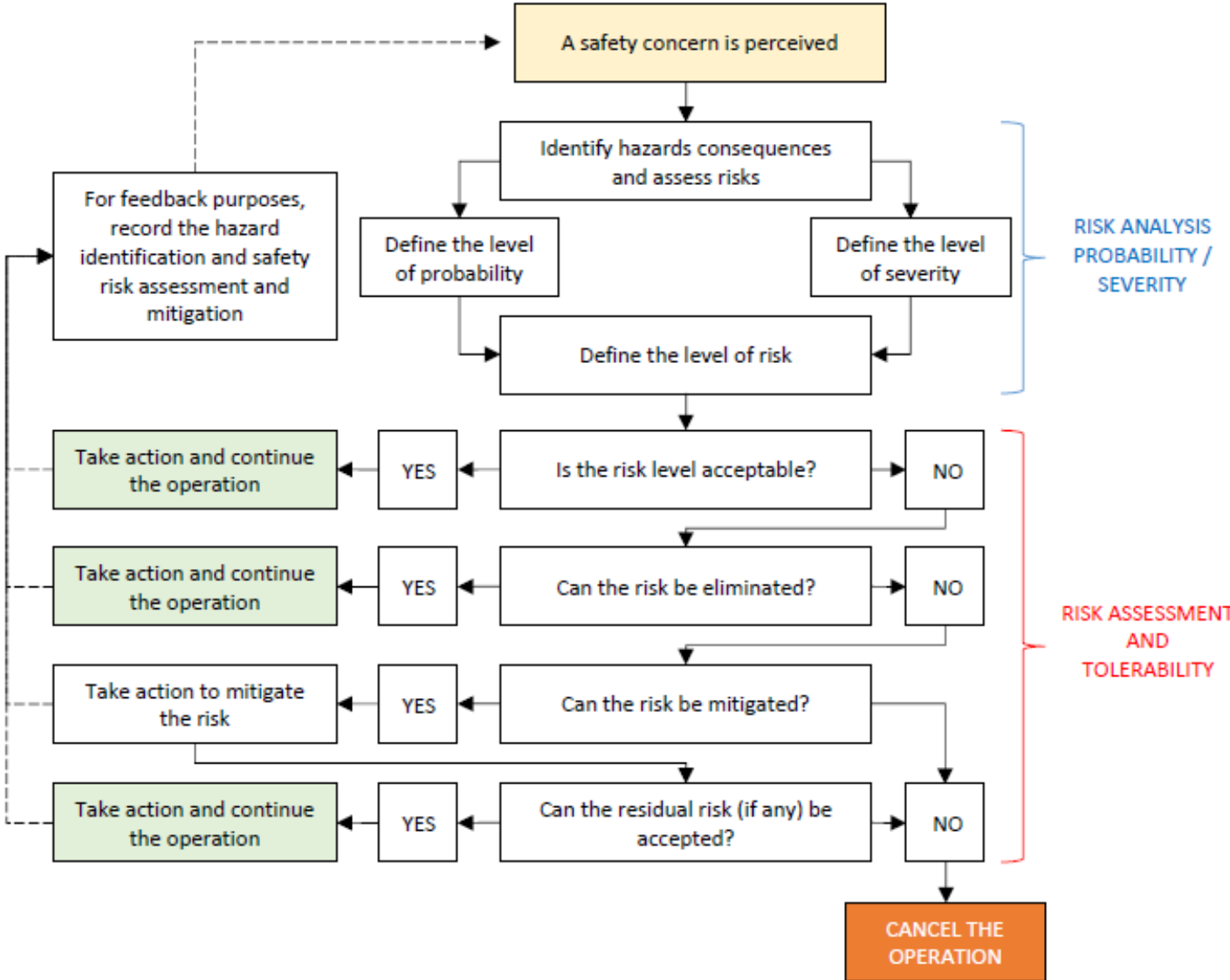
PROCESSES



SAFETY RISK MANAGEMENT



RISK ASSESSMENT



European Risk Classification Scheme (ERSC)

EUROPEAN RISK CLASSIFICATION SCHEME (ERCS)
SCHEMATIC (Ref. Reg. (EU) 2020/2034)

SEVERITY

KEY RISK AREA

- Airborne collision
- Aircraft upset
- Collision on runway
- Excursion
- Fire, smoke and pressurisation
- Ground damage
- Obstacle collision in flight
- Terrain collision
- Other injuries

POTENTIAL LOSS OF LIFE

- > 100 possible fatalities
- 20-100 possible fatalities
- 2-19 possible fatalities
- 1 possible fatalities
- 0 possible fatalities

KEY RISK AREA	CATEGORY	SEVERITY
Airborne collision	More than 100 possible fatalities	X
	Between 20 to 100 possible fatalities	S
	Between 2 to 19 possible fatalities	M
Aircraft upset	More than 100 possible fatalities	X
	Between 20 to 100 possible fatalities	S
	Between 2 to 19 possible fatalities	M
Collision on runway	More than 100 possible fatalities	X
	Between 20 to 100 possible fatalities	S
	Between 2 to 19 possible fatalities	M
Excursions	More than 100 possible fatalities	X
	Between 20 to 100 possible fatalities	S
	Between 2 to 19 possible fatalities	M
Fire, smoke and pressurisation	More than 100 possible fatalities	X
	Between 20 to 100 possible fatalities	S
	Between 2 to 19 possible fatalities	M
Ground damage	More than 100 possible fatalities	X
	Between 20 to 100 possible fatalities	S
	Between 2 to 19 possible fatalities	M
Obstacle collision in flight	More than 100 possible fatalities	X
	Between 20 to 100 possible fatalities	S
	Between 2 to 19 possible fatalities	M
Terrain collision	More than 100 possible fatalities	X
	Between 20 to 100 possible fatalities	S
	Between 2 to 19 possible fatalities	M
Other injuries	More than 100 possible fatalities	X
	Between 20 to 100 possible fatalities	S
	Between 2 to 19 possible fatalities	M
Security	More than 100 possible fatalities	X
	Between 20 to 100 possible fatalities	S
	Between 2 to 19 possible fatalities	M

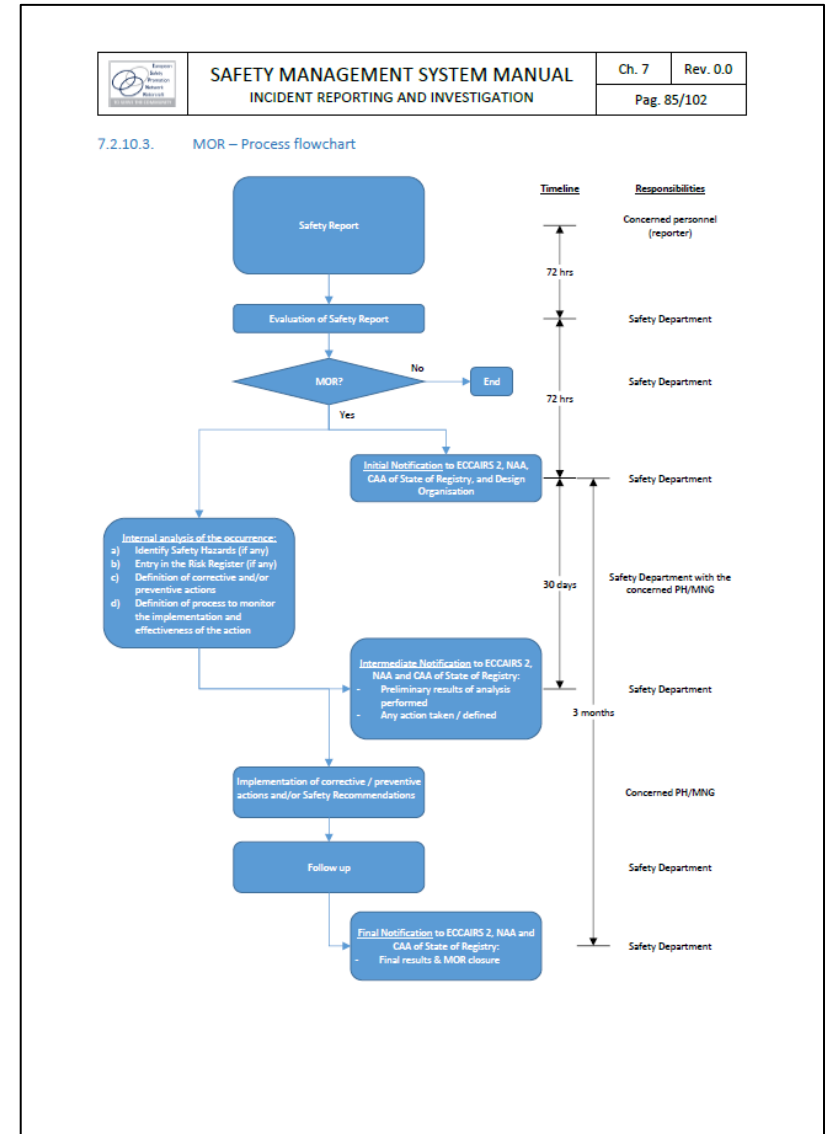
SEVERITY		CLASSIFICATION (ERCS Score)									
Potential Accident Outcome	Score	X9	X8	X7	X6	X5	X4	X3	X2	X1	X0
Extreme catastrophic accident with the potential for significant number of fatalities (100+)	X										
Significant accident with potential for fatalities and injuries (20-100)	S	S9	S8	S7	S6	S5	S4	S3	S2	S1	S0
Major accident with limited amount of fatalities (2-19), life changing injuries or destruction of the aircraft	M	M9	M8	M7	M6	M5	M4	M3	M2	M1	M0
An accident involving single individual fatality, life changing injury or substantial aircraft damage	I	I9	I8	I7	I6	I5	I4	I3	I2	I1	I0
An accident involving minor and serious injury (not life changing) or minor aircraft damage	E	E9	E8	E7	E6	E5	E4	E3	E2	E1	E0
No likelihood of an accident	A	No Implication to Safety									
Corresponding Barrier Score		9	8	7	6	5	4	3	2	1	0
Barrier Weight Sum		17-18	15-16	13-14	11-12	9-10	7-8	5-6	3-4	1-2	0
PROBABILITY OF THE POTENTIAL ACCIDENT OUTCOME											

ERCS SCORE













RISK LEVEL	RISK VALUE
Low risk	$10^{-6} - 10^{-1}$
Elevated risk	$5 \cdot 10^{-1} - 10^3$
High risk	$5 \cdot 10^3 - 10^6$

PROBABILITY	EXISTING BARRIERS			BARRIERS EFFECTIVENESS	
	Active barriers:	Barrier type:	Barrier weight:	Active barriers:	
Barrier Barrier Barrier Barrier (...)	Barrier	Aircraft, equipment and infrastructure design:	5	Stopped	
	Barrier	Tactical planning:	2	Remaining Known	
	Barrier	Regulations, procedures, processes:	3	Remaining Assumed	
	Barrier	Situational awareness and action:	3		
Failed barriers: Barrier		Warning systems operation and action:	2		
		Late recovery from a potential accident situation:	3		
		Protections:	1	Failed barriers:	
		Low energy occurrence :	1	Failed Known	

Mandatory Occurrence Reporting



SAFETY DOCUMENTS

-  SMS-03-AUPLAN - Annual Audit Plan 20__ - Safety - Rev. 0.docx
-  SMS-04-AUREC - SMS audit - Safety Recommendation Effectiveness - Rev. 0.docx
-  SMS-05-AUTOL - SMS audit - Tolerable consistency - Rev. 0.docx
-  SMS-06-RECREG - Safety Recommendations Register - Rev. 0.xlsx
-  SMS-07-RECF - Safety Recommendations Form - Rev. 0.docx
-  SMS-08-ASR - Annual Safety Report.docx
-  SMS-09-INV - Investigation final report - Rev. 0.docx
-  SMS-10-MOC - Management of change - Rev. 0.1 - SB 2025-11-01.docx
-  SMS-11-RA - Risk assessment - rev. 0.1 - SB 2025-11-01.docx
-  SMS-12-SR - Safety report form - Rev. 0.docx
-  SMS-13-SPI - SPI-SPO - Rev. 0.docx
-  SMS-14-SRBM - Safety Review Board meeting minute.docx



MAINTENANCE CHECK FLIGHTS


From Risk Assessment to SOP

TODAY PRESENTATION

SPT.0127 Supporting small helicopter operators in implementing management systems effectively

[Company Name and Logo]

Safety Management System Manual



European Safety Promotion Network Rotorcraft
TO SERVE THE COMMUNITY

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MAINTENANCE CHECK FLIGHT MANUAL

A template for the Aviation Community

Edition 1
02/07/2021

RA TO SOP

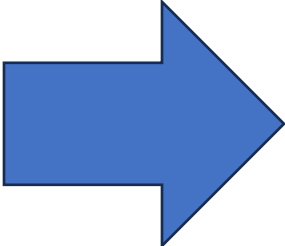


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RISK ASSESSMENT

MAINTENANCE CHECK FLIGHT

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MAINTENANCE CHECK FLIGHT
OTHER THAN COMPLEX
MOTOR-POWERED AIRCRAFT

SOP

A template for the Aviation Community

Reg. (EU) 965/2012

ORO.AOC.125 Non-commercial operations of an AOC holder with aircraft listed on its AOC

a. (...)

b. An AOC holder shall comply with:

- 1. Annex VIII (Part-SPO) when conducting maintenance check flights with complex motor-powered aircraft;*
- 2. Annex VII (Part-NCO) when conducting maintenance check flights with other than complex motor-powered aircraft.*

c. An AOC holder conducting operations referred to in points (a) and (b) shall not be required to submit a declaration in accordance with this Annex.

Reg. (EU) 965/2012

- ***SPO.SPEC.MCF.100 Levels of maintenance check flight***
- *Before conducting a maintenance check flight, the operator shall determine the applicable level of the maintenance check flight as follows:*
- *“Level A” maintenance check flight for a flight where the use of abnormal or emergency procedures, as defined in the aircraft flight manual, is expected, or where a flight is required to prove the functioning of a backup system or other safety devices;*
- *a “Level B” maintenance check flight for any maintenance check flights other than a “Level A” maintenance check flight.*

Reg. (EU) 965/2012

- ***SPO.SPEC.MCF.140 Systems and equipment***
- *When a maintenance check flight is intended to check the proper functioning of a system or equipment, that system or equipment shall be identified as **potentially unreliable** and appropriate mitigation measures shall be agreed prior to the flight in order to minimise risks to flight safety.*

9. Task analysis

Following is an analysis of the phase of flight where this risk assessment applies. The analysis is focused only on those elements that may increase the operational risk.

TE Ref.	Top Element	(Unwanted) Event
	Common	
TE 001	Preparation	Aircraft status not in standard conditions
TE 002		Pilots not skilled in the use of abnormal and emergency procedures
TE 003	Loading	Aircraft CG near limits
TE 004	Preflight	Aircraft improperly set for the flight
TE 005	MCF flight (all phases)	Failure of the checked system
TE 006		Failure of other-than-checked system
TE 007		Multiple failures
TE 008		Emergencies requiring an immediate or as-soon-as-possible landing
TE 009		Pilot high workload

TE no.	Revised on	Description		Consequence	Most significant regulatory barriers (if any)	Likeli-Hood	Seve- rity	Risk before	Additional barriers implemented (if any)	Likeli-Hood	Seve- rity	Risk after	Ref. docu- mentation	Notes
TE 003	14/06/2020	Aircraft CG near limits	The aircraft released for an MCF flight may be in a non-standard condition or not completely operatively prepared, and with a different position of the basic CG than usual	1. LOC-I	I. Mass and balance	1	D	A		1	D	A		
TE 004	14/06/2020	Aircraft improperly set for the flight	Due to maintenance operations, the aircraft may be not completely fit for the flight (open latches, loose object left in the vanes, etc.)	1. Aircraft damage 2. LOC-I 3. CFIT		3	C	T	a. Attentive pre-flight inspection by pilot-in-command b. Pilot-in-command pre-flight with support by an engineer	2	C	A	a. MCF Manual b. MCF Manual	
TE 005	14/06/2020	Failure of the checked system	In-flight failure of the system under check	1. CFIT 2. LOC-I	I. Pilot's recurrent training (TR, OPC, etc.) II. Pilot's MCF course (Level A complex)	2	C	A		2	C	A		Check tables 1 and 2 for a more detailed analysis. Herein risk takes into consideration also the real likelihood of a malfunction.

Level A and B classification by emergency and malfunction area

Malfunction or Emergency area	Emergency procedures	Malfunction procedures	Consequence	Contingency action	Risk before	Safety barrier	Risk after	Note	MCF level
Rotor	Rotor-overspeed		Rotor-overspeed	Return to base Land on airport Off airfield precautionary landing Autorotation	5 D	Rotor speed system verification on ground-run and hovering before flight	5 B	Rotor speed system functionality verification on ground excludes major problems in flight	A
	Rotor under-speed		Rotor under-speed	If in an intentional autorotation (e.g., NR check) – Apply power If NR low during flight (e.g., NR regulator, engine(s) failure) – Initiate autorotation	5 D	Rotor speed system verification on ground-run and hovering before flight	5 B	Rotor speed system functionality verification on ground excludes major problems in flight	A
	Rotor vibrations		Rotor out of balance	Return to base	5 A		5 A		B

BROWSER SEARCH

- ESPN-R - MCF – MANUAL
- ESPN-R - MCF - RA



QUESTIONS?



Capt. Stefano BURIGANA

ELIFRIULIA
Flight Operations Manager
Deputy Safety Manager

ESPN-R
Ops & SMS team

stefano.burigana@elifriulia.it

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