

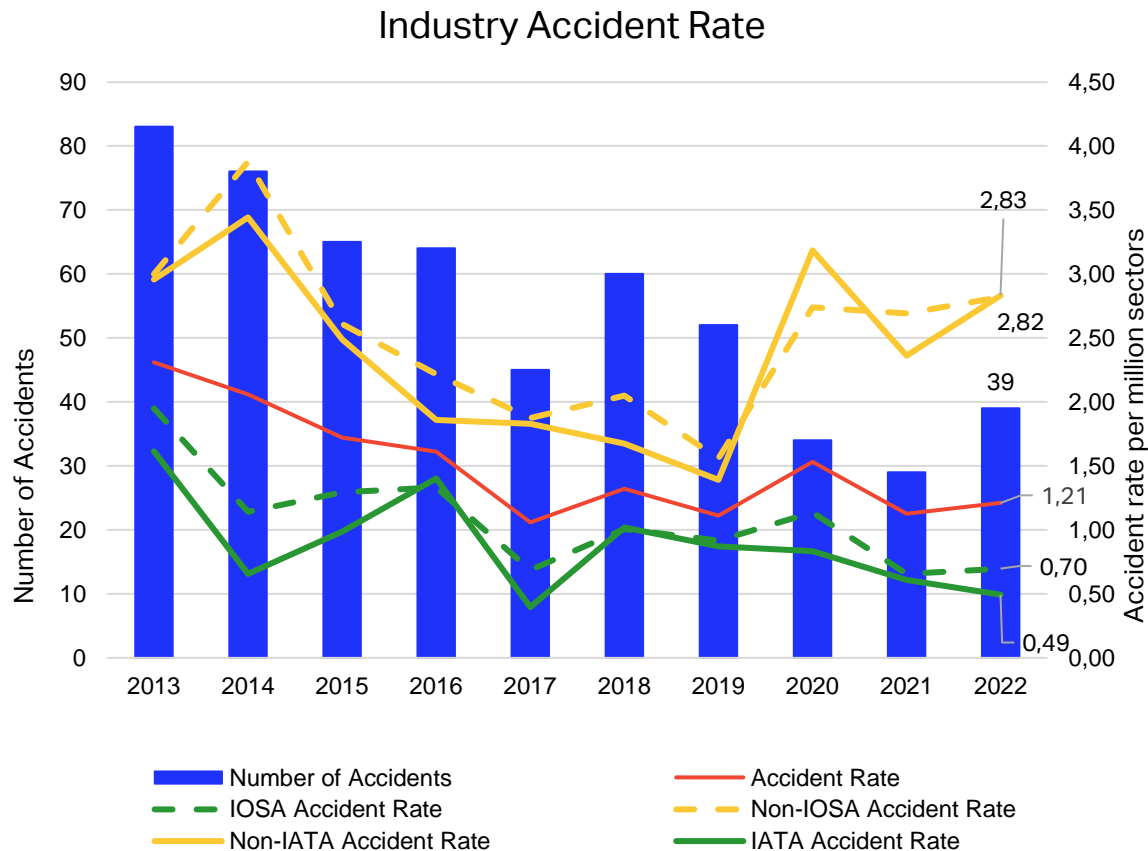
# The Operator's View

# Accidents Overview

	2020	2021	2022	5-Year Average
Accident Count	34	29	39	43
Accident Rate	1.53	1.13	1.21	1.26
Jet Hull Losses	3	3	5	5
Turboprop Hull Losses	4	5	5	4
Fatal Accidents	4	7	5	7
Fatalities on-Board	125	121	158	231
IATA Members	13	11	11	16
IOSA Carriers	19	13	17	22
Sectors - per million sectors	22.1	25.7	32.2	34.4

# Industry Accident Rate

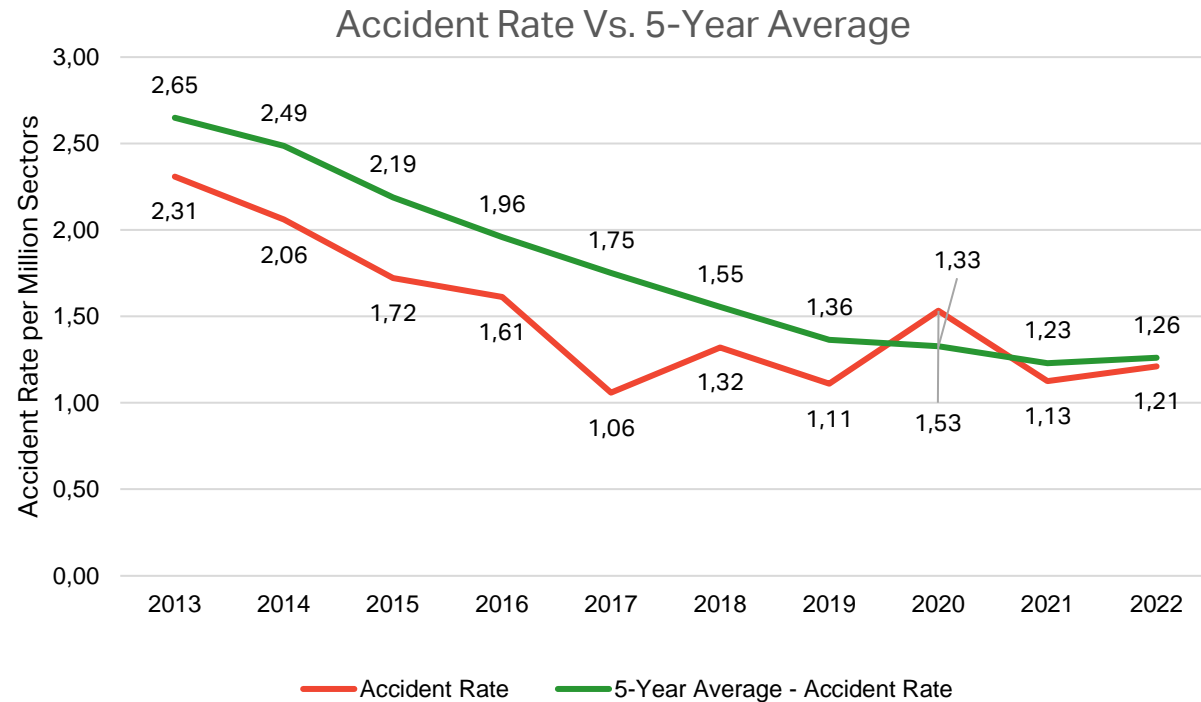
## All accidents per million sectors



- The industry accident rate went from 1.13 in 2021 up to 1.21 accidents per million sectors in 2022.
- The accident rate for IOSA-registered carriers in 2022 was lower than that for non-IOSA carriers (0.70 vs 2.82) and is below the 2022 industry accident rate of 1.21.

# Longer Term View

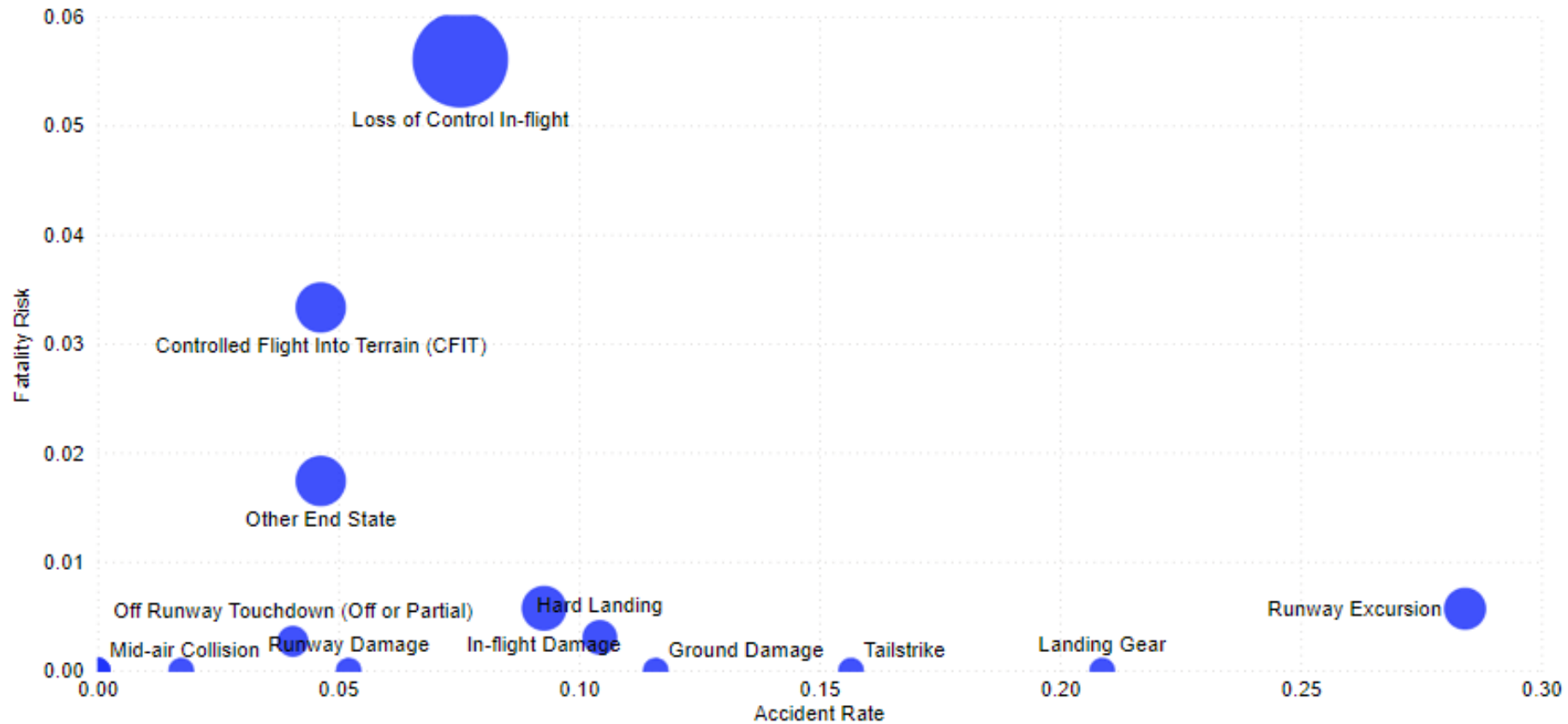
## All accidents per million sectors



- The industry has improved its overall safety performance over the last ten years by
  - 52%, with an accident rate in 2022 of 1.21 per million sectors, compared to 2.31 in 2013
  - 48%, with a 5-year (2009-2013) rolling average of 2.65, compared to current 5-year (2018-2022) average of 1.26 accidents per million sectors
- The 2022 industry accident rate of 1.21 is below the 5-year (2018-2022) accident rolling average of 1.26.

# Fatality Risk by Accident Category – 2018-2022

## LOC-I caused the highest fatalities during this period



# Safety Issues

- Disruptions / Uncertainty
- Capacity Peaks
- Supply chain issues – shortages of parts
- Incorrect Altimeter Setting
- Large Height Deviations
- Post Maintenance Check Flights
- Aircraft diversion/ turnback due to technical failure
- Carriage of PEDs in the cabin

# Safety Issues 2

- Turbulence Encounters
- Integration of certified new entrants – Unmanned aircraft high level ops / low level ops / vicinity of aerodromes
- Unauthorized UAVs in the vicinity of aerodromes
- Fatigue
- Fire / Fumes
- Unavailability of aviation infrastructure
- Cyberattacks
- ETC

# A test for SMS

- Change Management
- Risk Acceptability – Accountable Manager, Nominated Persons
- Is the SMS effective? Mature?