



# 2015 EASA-FAA International Aviation Safety Conference

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# Lufthansa Technik Group

## Facts



- 795 customers worldwide
- 3.290 aircraft under exclusive contracts
- 30 subsidiaries and affiliates worldwide
- 4,337 billion Euros in revenue\*
- 20.085 employees worldwide\*\*

\*Lufthansa Technik AG Germany and 21 consolidated companies of Lufthansa Technik Group in 2014

\*\*Employees as of 31.12.2014

# One Integrated Managementsystem



## Integrated

Aviation law plus international standards

## Global

Established in LHT Group\* until 2015

## Certified

External surveillance of the system

**Approved Quality and Safety for our customers**

**66 Authorities**  
**103 Approvals**

**EN/AS 9110  
QM-System**  
(Development/Maintenance)

**OHSAS18001  
Health & Safety**

**ISO 14001  
Environment**



\* Majority owned subsidiaries

# LBA/EASA Group Approval LBA 001

## Global Quality Management Network „One Company“

- One Integrated QM - System
- Standard for Compliance
- Standard for SMS - Processes

- Customer Orientation
- High Reliability
- Learning Organisation

150 Quality Management Specialists



● finished

● planned

### Northern America

- Lufthansa Technik Component Services 2014
- Lufthansa Technik Puerto Rico 2015
- Hawker Pacific Aerospace 2015
- BizJet International 2016

### Europe

- Lufthansa Technik AG
- Lufthansa Technik Budapest
- Lufthansa Technik Sofia
- Shannon Aerospace
- Lufthansa Technik Malta
- Lufthansa Technik Landing
- Gear Services UK
- Lufthansa Technik Maintenance Intl.
- Lufthansa Technik Milan
- Lufthansa Technik Brussels
- Lufthansa Technik Turbine Shannon
- Lufthansa Technik AERO Alzey

### Asia

- Lufthansa Technik Shenzhen 2014
- Lufthansa Technik Philippines 2015

## Savings of 20 - 30% possible

4000 audit days @ LHT - Auditors are involved

Audit type	No. of audits	Avg. days per audit	Total audit days
Authority	105	4	420
Customer	220	4	880
Internal	280	5	1400
Supplier (on-site)	134	4	536
Supplier (desk-top)	400	0,3	120
Certification*	1	70	50
$\Sigma$			<b>3406</b>

# Theses - Way forward on surveillance!

Global collaboration of Authorities and MRO-Organizations

**1. Operational application and execution of the BASA**  
to demand

**2. Need for Implementation of more „Bilaterals or Trilaterals”**  
to promote

**3. Training and empowerment of usage for authorities and organizations**  
to foster

**4. Industry and government support for global acceptance and execution**  
to shape



**Vielen Dank für Ihre Aufmerksamkeit.  
Thank you for your attention.**

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