

## Agenda day 1 - 29 August 2017

TIME	TITLE, DESCRIPTION, SPEAKER
10:00 H – 10:30 H	<b>WELCOME AND INTRODUCTION</b> EASA <b>BACKGROUND AND OVERVIEW OF SPT.079 ON ‘CRM IN PRACTICE’</b> Bernard Bourdon - EASA
10:30 H – 11:00 H	<b>INSPECTOR’S QUALIFICATION AND TRAINING –TERMS USED IN THE AMC</b> Jan Boettcher - EASA
11:00 H – 11:30 H	<b>ICAO ACTIVITIES ON HUMAN PERFORMANCE</b> Rowan Powel - EASA
11:30 H – 11:50 H	<b>COFFEE BREAK</b>
11:50 H – 12:30 H	<b>TRAINING PROGRAMME FOR FOI AND HOW TO WORK WITH HF IN GENERAL</b> Nicklas Swensson – SWEDISH TRANSPORT AGENCY
12:30 H – 14:00 H	<b>LUNCH BREAK</b>
14:00 H – 14:30 H	<b>TEAM RESOURCE MANAGEMENT</b> Svetlana Bunjevac- EUROCONTROL
14:30 H – 16:00 H	<b>CRM IN PRACTICE (DGAC FRANCE)</b> Case study presentation Andre Vernay - DGAC FR
16:00 H – 16:20 H	<b>COFFEE BREAK</b>
16:20 H – 16:40 H	<b>CRM FOR FLIGHT OPS INSPECTOR - STUDY (DGAC FRANCE)</b> Charles Jacquet – DGAC/OCV FR Thierry Bouchez – DGAC/OCV FR
16:40 – 17:00	<b>WRAP UP AND CLOSURE DAY 1</b> EASA

## Agenda day 2 - 30 August 2017

TIME	TITLE, DESCRIPTION, SPEAKER
09:00 H – 09:30 H	<b>PRESENTATION OF THE SAFETY PROMOTION NETWORK</b> NAA and EASA role on mutual work in CRM Safety Promotion Michel Masson - EASA
09:30 H – 10:00 H	<b>COMPETENCY FRAMEWORK FOR INSPECTORS</b> Gian Andrea Bandieri – EASA
10:00 H – 10:30 H	<b>EASA STUDY ON STARTLE EFFECT MANAGEMENT</b> Emmanuel Isambert – EASA
10:30 H – 10:50 H	<b>COFFEE BREAK</b>
10:50 H – 12:30 H	<b>WORKSHOP SESSION - DISCUSSION AND OPTION FOR BEST PRACTICES EXCHANGE.</b> Review of EASA questionnaire results and collection of applicable best practices for NAA Bernard Bourdon - EASA
12:30 H – 13:00 H	<b>WRAP UP AND CLOSURE DAY 2</b> EASA