



2015 EASA-FAA International Aviation Safety Conference

Rainer Lindau
Vice President Quality Management



Lufthansa Technik Group

Facts



- 795 customers worldwide
- 3.290 aircraft under exclusive contracts
- 30 subsidiaries and affiliates worldwide
- 4,337 billion Euros in revenue*
- 20.085 employees worldwide**

*Lufthansa Technik AG Germany and 21 consolidated companies of Lufthansa Technik Group in 2014

**Employees as of 31.12.2014

One Integrated Managementsystem



66 Authorities
103 Approvals

Integrated
Aviation law plus international standards

Global
Established in LHT Group* until 2015

Certified
External surveillance of the system

Approved Quality and Safety for our customers

**EN/AS 9110
QM-System**
(Development/Maintenance)

**OHSAS18001
Health & Safety**

**ISO 14001
Environment**





* Majority owned subsidiaries

LBA/EASA Group Approval LBA 001

Global Quality Management Network „One Company“

- One Integrated QM - System
- Standard for Compliance
- Standard for SMS - Processes

- Customer Orientation
- High Reliability
- Learning Organisation

150 Quality Management Specialists



● finished ● planned

Northern America

- Lufthansa Technik Component Services 2014
- Lufthansa Technik Puerto Rico 2015
- Hawker Pacific Aerospace 2015
- BizJet International 2016

Europe



- Lufthansa Technik AG
- Lufthansa Technik Budapest
- Lufthansa Technik Sofia
- Shannon Aerospace
- Lufthansa Technik Malta
- Lufthansa Technik Landing
- Gear Services UK
- Lufthansa Technik Maintenance Intl.
- Lufthansa Technik Milan
- Lufthansa Technik Brussels
- Lufthansa Technik Turbine Shannon
- Lufthansa Technik AERO Alzey

Asia

- Lufthansa Technik Shenzhen 2014
- Lufthansa Technik Philippines 2015

Savings of 20 - 30% possible

4000 audit days @ LHT - Auditors are involved

Audit type	No. of audits	Avg. days per audit	Total audit days
Authority	105	4	420
Customer	220	4	880
Internal	280	5	1400
Supplier (on-site)	134	4	536
Supplier (desk-top)	400	0,3	120
Certification*	1	70	50
Σ			3406

Theses - Way forward on surveillance!

Global collaboration of Authorities and MRO-Organizations

1. Operational application and execution of the BASA
to demand

2. Need for Implementation of more „Bilaterals or Trilaterals”
to promote

3. Training and empowerment of usage for authorities and organizations
to foster

4. Industry and government support for global acceptance and execution
to shape

**Vielen Dank für Ihre Aufmerksamkeit.
Thank you for your attention.**

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